

Part 573 Safety Recall Report

20V-118

Manufacturer Name : Keystone RV Company

Submission Date : MAR 17, 2020

NHTSA Recall No. : 20V-118

Manufacturer Recall No. : 20-373



Manufacturer Information :

Manufacturer Name : Keystone RV Company

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 27

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2020 Keystone Bullet 34RI

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The 34RI floor plan with overhead cabinets across the rear wall.

Production Dates : NOV 04, 2019 - JAN 20, 2020

VIN Range 1 : Begin : 4YDT34R29LD433231 **End :** 4YDT34R24LD434352 Not sequential

Description of Defect :

Description of the Defect : It has been decided that the vehicles in the recall population did not have an egress window installed in the main living area.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If an emergency situation arises the occupants of the vehicle would not have a secondary emergency exit other than the entrance door, which could result in an increased risk of personal injury.

Description of the Cause : The window installed, 407947, is not an egress style window.

Identification of Any Warning that can Occur : There is not a secondary egress window in the living area.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

2/19/2020 – Report was made that the 34RI Bullet were being built without a secondary emergency exit in the living area. Investigation opened to determine scope and range.

2/21/2020 – Investigation concluded and scope completed.

Description of Remedy :

Description of Remedy Program : The remedy is to replace the existing crank open vent window with an egress window. Manufacturer Reimbursement Plan on file as of 10/25/2018. General reimbursement plan to be updated every two years. New vehicles are covered under warranty.

How Remedy Component Differs from Recalled Component : Part number 656875 is an egress window and is the replacement for the existing crank open vent window, part number 407947.

Identify How/When Recall Condition was Corrected in Production : Units were quarantined, inspected then repaired as indicated by inspection.

Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : APR 21, 2020 - APR 21, 2020

Planned Owner Notification Date : APR 21, 2020 - APR 21, 2020

* NR - Not Reported