

FOLLOW-UP NOTICE

June 9, 2020

Attention: All Dealer Principals

This Is A Follow-Up Notice To Advise That The Remedy Part Is Now Available.

Kia Motors America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign on all 2011-2012 MY Kia Sedona vehicles, manufactured from March 3, 2010 through August 14, 2012. The fuel rail may develop a small heat induced crack from what is believed to be a result of exposure to heat generated within the engine compartment under certain circumstances. If the fuel rail develops a crack, fuel smell and eventually a fuel leak can occur. Leaking fuel increases the risk of a fire, thereby increasing the risk of injury.

Your Service Manager was sent a copy of the owner notification letter and a Q&A guide for recall questions both of which describe the issue and information on how to access the list of affected vehicles.

Kia will mail follow-up notices to the affected vehicle owners beginning on June 16, 2020, advising them that the remedy part is now available and for them to contact their Kia dealer to have the recall repair completed.

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

What Should You Do

Please make certain the appropriate personnel in your dealership are familiar with the details of this recall campaign to ensure proper responses to customer inquiries and requests to have the campaign performed on their vehicles.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Kia Service Department

Enclosures

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