

U.S. Department of Transportation

# National Highway Traffic Safety Administration

March 3, 2020

Mr. Adrian Diaz Assistant Engineering Director Automotive Safety Office Ford Motor Company 330 Town Center Drive Suite 500/5024 Dearborn, MI 48126 NEF-150DM 20V-098

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Damage To Block Heater Cable May Cause Fire

Dear Mr. Diaz:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

FORD/F-150/2015-2016

Mfr's Report Date: February 21, 2020

NHTSA Campaign Number: 20V-098

**Components:** 

**ENGINE** 

**EQUIPMENT: ELECTRICAL** 

**Potential Number of Units Affected:** 13,854

#### **Problem Description:**

Ford Motor Company (Ford) is recalling certain 2015-2016 F-150 pick-up trucks equipped with 3.5L GTDI engines and block immersion heaters that were potentially relocated from their originally installed location. The alternative location could put an unprotected cable too close to hot engine components, possibly resulting in a damaged cable.

### **Consequence:**

A damaged cable could cause a resistive short, increasing the risk of overheated or melted wiring, increasing the risk of a fire.

## Remedy:

Ford will notify owners, and dealers will inspect the block heater's location and its cable, replacing components as necessary, free of charge. If the replacement parts are not available, dealers will disable the existing block heater cable from being used until parts become available. The recall is expected to begin April 6, 2020. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 20S08.

#### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Ford's proposed owner notification letters and approved them for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

