



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 2, 2020

Ms. Terri Tobias  
Regulatory Compliance Manager  
Jayco, Inc.  
903 South Main Street  
P.O. Box 460  
Middlebury, IN 46540

NEF-150KL  
20V-091

**Subject:** Underrated Axles

Dear Ms. Tobias:

This letter serves to acknowledge Jayco, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

JAYCO/PINNACLE/2015  
JAYCO/SEISMIC/2013-2014

**Mfr's Report Date:** February 17, 2020

**NHTSA Campaign Number:** 20V-091

**Components:**

SUSPENSION:REAR:AXLE:NON-POWERED AXLE ASSEMBLY

**Potential Number of Units Affected:** 146

**Problem Description:**

Jayco, Inc. (Jayco) is recalling certain 2013-2014 Fifth Wheel Seismic and 2015 Pinnacle trailers. The trailers were built with 6,000lb capacity axles instead of 7,000lb axles as intended.

**Consequence:**

The underrated axles may result in the trailer being overloaded, possibly causing the operator to lose control of vehicle, increasing the risk of a crash.

**Remedy:**

Jayco will notify owners, and dealers will replace the axles and leaf springs, free of charge. The recall is expected to begin March 23, 2020. Owners may contact Jayco customer service at 1-800-517-9137. Jayco's number for this recall is 9901506.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

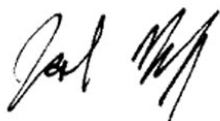
Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement