

NOTIFICATION OF SAFETY RECALL H282
(NHTSA 20V-082)



NAS20.02.020 | RECALL

USA

AFTERSALES BULLETIN

FEBRUARY 27, 2020

Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a Recall on a 2020 model year Jaguar I-PACE vehicle imported into the United States market. Information relating to this Recall will be posted on the National Highway Traffic Safety Administration website.

United States Federal regulations require that retailers must be notified within a reasonable time after the manufacturer decides that a defect that relates to motor vehicle safety or a noncompliance exists.

United States Federal law requires retailers to complete any outstanding Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$22,329.00 per vehicle.

This Aftersales Bulletin serves as notification to all Jaguar retailers in the United States and Federalized Territories that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.

DESCRIPTION OF DEFECT

An issue has been identified on certain vehicles within the listed Affected Vehicle Range, where one or more of the fasteners on the Right-Hand Front Seat frame assembly may be missing or incorrectly assembled. Where one or more seat fasteners is missing, the seat will not have sufficient structural integrity.

AFFECTED VEHICLE RANGE

I-PACE (X590)

Model Year: 2020

VIN / Retailer / Status: / Jaguar Rusnak/Pasadena / Sold

A total of one (1) vehicle is potentially involved in the USA and Federalized Territories.

EFFECT ON VEHICLE OPERATION

In the event of a crash, there is an increased risk of injury to the occupants of the vehicle.

SERVICE PROGRAM / REWORK ACTION

The owner will be notified by mail and instructed to take their vehicle to an authorized Jaguar retailer who will replace the Right-Hand Front Seat and make sure the bolts are to the correct torque.

There will be no charge to owners for this action.

OWNER NOTIFICATION

Owner notification is expected to occur on or before the week of April 6, 2020.

ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this Program prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Jaguar Land Rover North America recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale. Retailers who choose to proceed against this recommendation, where legally permitted, must clearly and conspicuously disclose the open recall to the applicable customers.

A Technical Bulletin will be published once repair instructions are finalized and any required parts have been procured.

Thank you for your cooperation in this matter. Jaguar Land Rover North America apologizes for any inconvenience this may cause.