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## **New Safety Recall Advanced Communication – W06**

FCA US LLC (FCA US) has announced a safety recall on certain four-wheel drive 2019 model year (DT) Ram 1500 Pickup vehicles equipped with a 5.7L engine and Electric Shift On Demand Transfer Case (Sales Code DH8).

VINs identified as being involved in this campaign are currently live and searchable.  
**Stop sale is in effect for the above-identified vehicles.**

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

**IMPORTANT:** Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

### **REASON FOR THIS SAFETY RECALL**

Some of the above vehicles may have been built with a transfer case containing a dual drive gear that may have been installed in an incorrect orientation. A transfer case with a dual drive gear that is misaligned may shift into NEUTRAL when "2WD" is selected, and may remain stuck in NEUTRAL. A transfer case that becomes stuck in NEUTRAL while driving may cause a loss of motive power and will cause a loss of PARK function when stationary. A loss of motive power or a loss of PARK function can cause a vehicle crash without prior warning and/or injury to others outside the vehicle.

### **SERVICE ACTION**

FCA US will conduct a voluntary safety recall to replace the transfer case. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 1st Quarter of 2020.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.