

ALA2 Delivery Stop/Recall campaign - Reworking/replacing service cover for fuel pump

Version 1

Important Reminder

IT IS A VIOLATION OF FEDERAL LAW FOR DEALERS TO DELIVER TO CUSTOMERS NEW VEHICLES IN THEIR INVENTORY AFFECTED BY THIS NOTIFICATION UNTIL THESE VEHICLES ARE REMEDIED.

PORSCHE STRONGLY ADVISES DEALERS TO NOT SELL, LEASE, RENT, OR LOAN ANY NEW OR USED VEHICLES IN DEALER INVENTORY AFFECTED BY THIS NOTIFICATION PRIOR TO REMEDY. DEALERS GROUNDING LEASE RETURNS SHOULD REMEDY ALL AFFECTED GROUNDED VEHICLES.

Overview

Issue:

In certain rare circumstances, the fuel pump service cover can deflect and put pressure on the flow nozzle on the filter flange of the fuel pump. This can result in hairline cracks potentially leading to fuel seepage and fuel odor.

Remedy:

The service cover for the fuel pump will be reworked or replaced, and a protective film will be applied to the fuel pump flange. In addition, the fuel pump flange will be inspected and replaced if cracks are present.

Model type	Macan (95B)
Model year	2015 to 2018
Number	70,117

Parts Required

Before reviewing the necessary parts, note the following points:

- Depending on part availability, the service cover for the fuel pump must be either reworked or replaced during the campaign. In the case of restricted availability of the new service cover, the service cover installed in the vehicle must be reworked. In this case, no new service cover is required. The resulting scopes are described in the section "Warranty processing".
- The protective film is only required if no protective film has been affixed at the filter flange of the fuel pump or if the filter flange is being replaced.

Part No.	Designation	Quantity/vehicle	Parts return*
V04015005B	Service cover – Filter flange of the fuel pump	1 qty	No

Additional parts required only in certain cases:

Part No.	Designation	Quantity/vehicle	Parts return*
00004330404	Protective film – Filter flange of the fuel pump	1 unit (only if required)	No

Part No.	Designation	Quantity/vehicle	Parts return*
9A791913340	Seal - Filter flange of the fuel pump	1 unit (only if required)	No
8R0919679E	Flange with fuel filter - Vehicles without auxiliary heater (I-no. 9M0)	1 unit (only if required)	No
or			
8R0919679D	Flange with fuel filter - Vehicles with auxiliary heater (I-no. 9M1/9M9)	1 unit (only if required)	No

* Please ensure that any parts that are not requested are scrapped in compliance with the relevant regulations in order to rule out any possibility of the parts being re-used.

Ordering required parts

An initial shipment of the protective film has been received to PDCs, and each dealer will be auto-allocated an initial quantity for priority cases. Larger quantities of the film are currently expected to arrive around mid-April. They too will be allocated to dealers based on share of affected vehicles.

Existing stock of protective film (part # 00004330404) may be used to complete ALA2 if already available in your dealer inventory. **Please**

refrain from attempting orders for these protective film parts, as orders will be denied.

Fuel flange parts are available in a limited supply, if required. Estimated replacement rate of fuel flange parts is <1%. If needed, fuel flange parts may be ordered by

emailing recallrelease@porsche.us. As always, please include the affected VIN and your dealer number in the subject line of your email.

Warranty processing

Please enter the completed campaign into the Warranty and Maintenance booklet of the vehicle.

Scope 2: **Reworking** service cover of fuel pump

Damage Code	ALA2 99 000 1
Working time	71 TU

Scope 5: **Reworking** service cover and **replacing filter flange of the fuel pump** – Vehicles **with** auxiliary heater (I-no. 9M0)

Damage Code	ALA2 99 000 2
Working time	143 TU

Scope 6: **Reworking** service cover and **replacing filter flange of the fuel pump**– Vehicles with **auxiliary heater (I-no. 9M1 / 9M9)**

Damage Code	ALA2 99 000 2
Working time	143 TU

Scope 7: **Replacing** service cover of fuel pump

Damage Code	ALA2 99 000 2
Working time	64 TU

Scope 8: **Replacing** service cover and **replacing filter flange of the fuel pump** – Vehicles **without** auxiliary heater (I-no. 9M0)

Damage Code	ALA2 99 000 2
Working time	136 TU

Scope 9: **Replacing** service cover and **replacing filter flange of the fuel pump** – Vehicles with **auxiliary heater (I-no. 9M1 / 9M9)**

Damage Code	ALA2 99 000 2
Working time	136 TU

Further information

Work instruction	TI No. 27/19, Group 2, Service, ALA2
Vehicle list and allocation	See PCSS or attached list for reference
Technical Information*	See PCSS or attached PDF for reference

* Please find attached the Technical Information as a PDF file. Please bear in mind that this is provided for your information only. The version published in PCSS is the definitive version.

Porsche Mobility

If requested, the mobility of the affected customer can be guaranteed by offering a suitable replacement vehicle.

Please invoice this additional service with the campaign scope via WWS.

For further information, please contact:

Ryan Cooney
Regulatory Affairs
ryan.cooney@porsche.us

[95B 2 27-20 ALA2 - Reworking_ Replacing
Service Cover of Fuel Pump \(Delivery Stop_ Recall
Campaign\).pdf](#)

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[ALA2 VIN List.xlsx](#)

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13 Views

Content and Topics

Personal

Manage

Create

Your Groups >

Edit Profile >

Admin Console >

Discussion >

Your Content >

Change Password >

PPN Administration >

Files >

Your Places >

Document >

Collaboration >

Document

[Blog Post](#) >

[Poll](#) >

[Event](#) >

[Photo Album](#) >

[Idea](#) >

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