#### OMB Control No.: 2127-0004

# **Part 573 Safety Recall Report**

## 20V-076

**Manufacturer Name:** Volkswagen Group of America, Inc.

NHTSA Recall No.: 20V-076

Manufacturer Recall No.: 20BX



#### **Manufacturer Information:**

Manufacturer Name: Volkswagen Group of America, Inc.

Address: 3800 Hamlin Road

Auburn Hills MI 48326

Company phone: 1-800-893-5298

### **Population:**

Number of potentially involved : 8,572 Estimated percentage with defect : 100%

#### **Vehicle Information:**

Vehicle 1: 2016-2019 Audi TT Roadster quattro

Vehicle Type :
Body Style :
Power Train : NR

Descriptive Information: "The timeframe for the affected vehicles is from start of production of the 3rd

generation Audi TT until May 13, 2019. TT quattro vehicles produced after May 13, 2019 are not equipped with the bracket. In addition, a certain amount of vehicles has already received the remedy before leaving the factory. Two-wheel drive vehicles are

not affected because they are equipped with a different fuel tank.

Audi TT Roadster quattro vehicle count: 1957"

Production Dates: MAY 11, 2015 - JUN 04, 2019

VIN Range 1: Begin: TRUT5CFV7G1000526 End: TRUTECFVXK1008581 ✓ Not sequential

Vehicle 2: 2016-2019 Audi TT Coupe quattro

Vehicle Type :
Body Style :
Power Train : NR

Descriptive Information: "The timeframe for the affected vehicles is from start of production of the 3rd

generation Audi TT until May 13, 2019. TT quattro vehicles produced after May 13, 2019 are not equipped with the bracket. In addition, a certain amount of vehicles has already received the remedy before leaving the factory. Two-wheel drive vehicles are

not affected because they are equipped with a different fuel tank.

Audi TT Coupe quattro vehicle count: 6615"

Production Dates: MAY 07, 2015 - MAY 24, 2019

VIN Range 1: Begin: TRUC5AFVXG1000525 End: TRUA1AFV9K1008563 ✓ Not sequential

#### **Description of Defect:**

Description of the Defect: During an internal front crash test according to FMVSS208 the fuel tank was

damaged by a bracket for the fuel tank heat shield.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Damage to the fuel tank may cause a fuel leak. Leaking fuel, in the presence of

an ignition source, may lead to a fire.

Description of the Cause: The bracket is mounted to the vehicle body and was a common part across the

TT model line until May 13, 2019. However, it does not have a functionality on quattro (four wheel drive) models. The front crash test has shown that it is possible for the quattro fuel tank to become damaged by the bracket in a crash

due to production tolerances.

Identification of Any Warning none

that can Occur:

#### **Supplier Identification:**

#### **Component Manufacturer**

Name: Audi AG

Address: NR

**Ingolstadt FOREIGN STATES 85045** 

Country: Germany

#### **Chronology:**

March 2019: Front crash test with damaged fuel tank.

April-May 2019: Analysis of root cause and influential factors.

May 2019: Change in production, bracket is removed in series production of TT quattro vehicles.

May-September 2019: Further analysis regarding dimensional and mounting tolerances, modification history of parts and comparison of previous crash test results.

September 2019: Topic was reported to the Audi Product Safety Committee.

October 2019: First presentation in the Audi Product Safety Committee. Additional testing and analysis was tasked

October 2019 - January 2020: Additional crash tests and crash simulations to verify failure mode and root cause.

February 5, 2020: The Audi Product Safety Committee makes the determination of a defect and decides a worldwide safety recall.

Date of determination: February 5, 2020

#### **Description of Remedy:**

Description of Remedy Program : At no cost to customers, dealers will install a protective cap on the fuel

tank heat shield bracket. Audi will not offer a reimbursement plan under

this recall.

How Remedy Component Differs "The component itself is not recalled, therefore no part number applicable.

from Recalled Component: A protective cover will be installed on the affected fuel tank heat shield

bracket."

Identify How/When Recall Condition On May 13, 2019, the bracket was discontinued in production for Audi TT

was Corrected in Production: quattro vehicles.

#### **Recall Schedule:**

Description of Recall Schedule: On or before April 10, 2020

Planned Dealer Notification Date : APR 10, 2020 - APR 10, 2020 Planned Owner Notification Date : APR 10, 2020 - APR 10, 2020

\* NR - Not Reported