

February 24, 2020

Mr. Mike Becker Director of Corporate Compliance Forest River, Inc. 2324 Century Drive Goshen, IN 46528

Subject: Spare Tire Carrier U-bolts May Fail

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

## Makes/Models/Model Years:

COACHMEN/CLIPPER/2019-2020 COACHMEN/VIKING/2019-2020 FOREST RIVER/CHEROKEE/2020 FOREST RIVER/EAST TO WEST/2020 FOREST RIVER/INDEPENDENCE/2020 FOREST RIVER/NO BOUNDARIES/2020 FOREST RIVER/PUMA/2020 FOREST RIVER/R-POD/2020 FOREST RIVER/SURVEYOR/2020

Mfr's Report Date: February 12, 2020

NHTSA Campaign Number: 20V-075

### **Components:**

EQUIPMENT:RECREATIONAL VEHICLE TIRES:TEMPORARY/EMERGENCY SPARE TIRE

Potential Number of Units Affected: 4,464

### **Problem Description:**

Forest River, Inc. (Forest River) is recalling certain 2019-2020 Surveyor, NO BO, Cherokee, R. POD, Clipper, Viking, Independence, Puma and East to West trailers. The spare tire carrier U-bolts may fail allowing the spare tire carrier and spare tire detach from the vehicle.

### **Consequence:**

If the spare tire carrier and spare tire detach from the vehicle while in motion, it can become a road hazard and increase the risk of a crash.

### **Remedy:**

Forest River will notify owners, and dealers will replace U-bolts, free of charge. The recall is expected to begin March 13, 2020.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150KL 20V-075

Owners may contact Surveyor, NO BO, R. and POD customer service at 1-574-642-3119, Independence, Viking, and Clipper customer service at 1-269-467-4600, Puma customer service at -574-642-0606, East and West customer service at 1-574-264-6664 or Cherokee customer service at 1-877-426-5337. Forest River's number for this recall is 51-1133.

# Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Forest River's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff Chief, Recall Management Division Office of Defects Investigations Enforcement

