

YAMAHA MOTOR CORPORATION, U.S.A. 6555 Katella Avenue, Cypress, CA 90630-5101 800-962-7926

### **IMPORTANT SAFETY RECALL NOTICE**

This notice also applies to your vehicle with the VIN shown on the other side of this letter.

February 28, 2020

990134

#### Dear Yamaha Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Yamaha Motor Corporation, U.S.A. has decided that a defect which relates to motor vehicle safety exists in certain 2019 YZFR3AK (YZF-R3 ABS) motorcycles. Our records indicate that you own the affected motorcycle shown above.

### The reason for this recall:

In affected units, the brake hose holder may come off the front fork bracket due to an incorrect bracket hook shape. As a result, this could allow the hose protector cover to touch the front fork tube and cause wear to the cover. A worn cover could expose the brake hose to wear, causing it to leak brake fluid and affect braking ability, which could cause a crash with iniury or death.

## vour dealer will do:

What Yamaha and To correct this defect, Yamaha is initiating a Factory Modification Campaign. Affected units must have the brake hose holder replaced with one that has the correct bracket hook shape, and, if the brake hose holder has fallen off, the brake hose inspected for damage or wear, and replaced, if necessary. This procedure takes about 12 minutes to do. Be aware that your Yamaha dealer may need to keep your motorcycle longer.

> If the brake hose also requires replacement due to wear or damage due to the defect, the replacement procedure will take about another 45 minutes.

There will be no charge to you for this procedure.

### What you should do now:

Please call your Yamaha dealer to make a service appointment to have the procedure(s) performed. At that same time, you can find out how long they expect to keep your motorcycle to complete this service. Remember to take this letter with you when you take in your motorcycle.

Only ride your motorcycle to the dealership to be repaired. You should avoid riding your affected motorcycle shown above whenever possible until you can get it to the dealer to have this modification performed.

If you are unable to return to the Yamaha dealer who sold you the motorcycle, this service will be performed by any authorized Yamaha motorcycle dealer. To find a dealer near you, call 1-800-88-YAMAHA or visit the Yamaha website at www.vamaha-motor.com.

If you have had this repair performed before you received this letter, you may be entitled to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this repair. For more information, contact Yamaha Customer Relations at 1-800-962-7926.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

### If you need help:

If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please write to:

Yamaha Motor Corporation, U.S.A. **Customer Relations Department** P.O. Box 6555

Cypress, CA 90630 Or call: 1-800-962-7926

If, after contacting Yamaha Customer Relations, you are still not satisfied that we have done our best to remedy the situation without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov. Refer to NHTSA recall number 20V-073.

# If you no longer

If you have sold your motorcycle to another party, please call us toll-free at 1-800-962-7926 with the name and address of own this Yamaha: the new owner, along with the serial number shown above your name on the address label above.

We're sorry to cause you any inconvenience, but we are sincerely concerned about your safety and continued satisfaction with our products. Thank you for giving your attention to this important matter.

Sincerely, Service Support Group Yamaha Motor Corporation, U.S.A.