Ford Media Center

FORD MOTOR COMPANY ISSUES SAFETY RECALL FOR SELECT VEHICLES FOR REAR TOE LINK FRACTURES

Feb 12, 2020 | DEARBORN, Mich.

DEARBORN, Mich., Feb. 12, 2020 – Ford Motor Company is issuing a safety recall for select 2013-18 Ford Flex, Ford Taurus Police Interceptor Sedan, Ford Taurus SHO and Lincoln MKT vehicles. Affected vehicles that are exposed to frequent full rear-suspension articulation (jounce and rebound) may experience a fractured rear suspension toe link. A rear toe link fracture while driving increases the risk of a crash.

Ford is not aware of any reports of accident or injury related to this condition for the specified vehicles.

This action affects 211,207 vehicles in the U.S. and federal territories, 15,281 in Canada and 1,396 in Mexico.

Affected vehicles include:

- 2013-18 Ford Flex and Lincoln MKT vehicles built at Oakville Assembly Plant, Sept. 12, 2011, to June 1, 2017
- 2013-18 Ford Taurus Police Interceptor Sedan and Ford Taurus SHO Performance Pack equipped vehicles built at Chicago Assembly Plant, Aug. 25, 2011, to June 1, 2017

Dealers will replace the left- and right-hand rear suspension toe links with new forged toe links. The Ford reference number for this recall is 20S04.

About Ford Motor Company

Ford Motor Company is a global company based in Dearborn, Michigan. The company designs, manufactures, markets and services a full line of Ford cars, trucks, SUVs, electrified vehicles and Lincoln luxury vehicles, provides financial services through Ford Motor Credit Company and is pursuing leadership positions in electrification, autonomous vehicles and mobility solutions. Ford employs approximately 191,000 people worldwide. For more information regarding Ford, its products and Ford Motor Credit Company, please visit corporate.ford.com.