

573.6(c)(6)

Chronology:

August 2018

Honda received notice of an alleged fire (first reported incident) from the vehicle owner via the customer contact center. The vehicle owner confirmed their auto insurance carrier had taken possession of the vehicle and were handling their claim. Honda informed the vehicle owner to provide any relevant information to Honda for review; however, no information was received from the vehicle owner and the case was closed.

April-May 2019

Honda received notice of an alleged fire (second reported incident) from an authorized dealer. An investigation was launched and the vehicle was inspected at the authorized dealer.

Honda also contacted the auto insurance carrier that settled the fire claim from the first reported incident to obtain additional information and schedule a vehicle inspection.

July 2019

Honda repurchased the vehicle involved in the second reported incident from the vehicle owner. A comprehensive investigation was launched to determine the root cause of the fire.

August 2019

Honda inspected the vehicle involved in the first reported incident at the auto insurance carrier's salvage lot to determine the root cause of the fire.

November 2019

Honda received notice of an alleged fire (third reported incident) and the vehicle was repurchased from the vehicle owner. A comprehensive investigation was launched to determine the root cause of the fire.

December 2019

Internal investigation of the three reported fires and re-creation testing concluded that the fires were the result of a damaged accessory power outlet wire harness which generated an electrical short. If the electrical short is intermittent, the current would not exceed the fuse's amperage, allowing the wire harness to overheat and combust.

January 30, 2020

Honda determined that a defect related to motor vehicle safety existed and decided to conduct a safety recall.

As of January 30, 2020, Honda has received three warranty claims, five field reports, three reports of fires, and no reports of injuries related to this issue.