

U.S. Department of Transportation

National Highway Traffic Safety Administration

February 13, 2020

Mr. David Robertson Group Manager, Product Development Group 1 Mazda North American Operations 1025 Connecticut Ave, NW Washington, DC 20036

Subject: Daytime Running Lights May Fail

Dear Mr. Robertson:

This letter serves to acknowledge Mazda North American Operations's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK

20V-063

Makes/Models/Model Years:

MAZDA/CX-5/2016

Mfr's Report Date: February 6, 2020

NHTSA Campaign Number: 20V-063

Components:

EXTERIOR LIGHTING:HEADLIGHTS

Potential Number of Units Affected: 36,761

Problem Description:

Mazda North American Operations (Mazda) is recalling certain 2016 CX-5 vehicles. The LED Daytime Running Lights (DRL) may fail while driving.

Consequence:

If the DRL fails, the vehicle's visibility may be reduced to other drivers on the road, increasing the risk of a crash.

Remedy:

Mazda will notify owners, and dealers will inspect the headlights, and replace the sealing gasket or headlight assemblies, as necessary, free of charge. The recall is expected to begin March 6, 2020. Owners may contact Mazda customer service at 1-800-222-5500 Option 4. Mazda's number for this recall is 4320A.

Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- A statement that the defect or noncompliance can cause a vehicle crash without prior warning; or a description of whatever prior warning may occur, and a statement that if this warning is not heeded, a vehicle crash can occur (49 CFR 577.5 (f)(1)).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

