



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 5, 2020

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-150SS
20V-056

Subject: Air Bag Inflators May Underinflate Bag

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AUDI/A4/1999-2000
AUDI/A6/1998-2000
AUDI/A8/1999
AUDI/TT/2000-2001

Mfr's Report Date: January 31, 2020

NHTSA Campaign Number: 20V-056

Components:

AIR BAGS:FRONTAL:DRIVER SIDE INFLATOR MODULE

Potential Number of Units Affected: 106,857

Problem Description:

Volkswagen Group of America, Inc. (VW) is recalling certain 2000-2001 TT Roadster, 2000 TT Coupe, 1999 Audi A8, 1998-2000 Audi A6, and 1999-2000 Audi A4 vehicles equipped with Non-Azide Driver air bag Inflators (NADI) that do not contain phase stabilized ammonium nitrate (PSAN) propellant. Due to a manufacturing issue, the NADI inflators may absorb moisture, possibly causing the air bag to deploy improperly in the event of a crash.

Consequence:

In the event of a crash necessitating air bag deployment, the air bag may not properly protect the occupant, increasing the risk of serious injury or death.

Remedy:

VW will notify owners, and dealers will replace the driver frontal air bag inflator with an alternative inflator when the parts become available, free of charge. owner notifications are expected to begin March 27, 2020. Owners may contact Audi customer service at 1-800-253-2834. Volkswagen's number for this recall is 69AE.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement