

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5304
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 30, 2020

Subject: N192268091 - Noncompliance Recall
Brake System Malfunction Warning

Models: 2019 Cadillac CT6
2019 Chevrolet Silverado 1500 (New Model)
2019 GMC Sierra 1500 (New Model)

To: All General Motors Dealers

General Motors is releasing Noncompliance Recall N192268091 today. The total number of U.S. vehicles involved is approximately 127,777. Please see the attached bulletin for details.

This bulletin covers vehicles that may have been reprogrammed under bulletin N192268090. These vehicles may have not received the correct level of software and will need to be updated per this field action.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Noncompliance Recall. Please use this information as an aid to confidently answer customer concerns.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated January 30, 2020. A list of involved vehicles is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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