



**LEISURE**  
TRAVEL VANS

## IMPORTANT SAFETY RECALL

February 6, 2020



Triple E Recreational Vehicles  
A Division of Triple E Canada Ltd.

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R6W 4C4

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P.O. Box 68  
Walhalla, ND 58282

LEISUREVANS.COM  
TRIPLEERV.COM

«Owner\_Name»  
«Address1»  
«Address2»  
«Address3», «Prov» «Postal\_Code»

“This notice applies to your vehicle, «Unit»  
VIN #«VIN»  
Coach Serial #«Serial»

### Triple E Recreational Vehicles Recall CA#9599-1

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that certain 2020 Serenity, Unity & Wonder motorhomes manufactured between August 1, 2019 & January 22, 2020 fail to conform to Federal Motor Vehicle Safety Standard

#### **Description of Safety Defect:**

The copper propane tubing at the manifold where the LP appliances are connected may be twisted and/or kinked. The propane hose at one of the manifolds may be twisted and/or kinked. In the situation where the twist on the copper propane tubing is too great there may be a split causing propane to leak, a spark could ignite causing a fire, which could cause bodily injury.

#### **To Have This Modification Performed:**

We request your assistance to have this Safety issue corrected. Please contact your selling dealer or a RV Service center to have the propane tubing and propane hoses inspected and/or remedied. The recall will be performed at no charge to you. The time needed to inspect is approximately 15 minutes and the repair, if needed is undetermined depending on their findings. If you choose to have this Recall performed by a service center other than your dealer prior authorization is required.

**If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.**

**For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Service / Warranty department or by e-mail [bkwall@tripleerv.com](mailto:bkwall@tripleerv.com) in the subject line “Recall CA#9599-1”.**

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For U.S. Residents

If Triple E Recreational Vehicles fails or is unable to remedy this potential defect without charge, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

We regret the inconvenience this Recall may cause you but want you to have complete satisfaction with your Leisure Travel Vans product. Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,

A handwritten signature in cursive script that reads "Brad Wall".

Brad Wall  
Customer Service / Warranty Manager

BW/wcw

Enclosure

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