



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 18, 2020

Ms. Wanda Wolfe
Recalls Clerk
Triple E Recreational Vehicles
P.O. Box 1230
Winkler R6W 4C4

NEF-150MR
20V-054

Subject: Propane Hose May Leak

Dear Ms. Wolfe:

This letter serves to acknowledge Triple E Recreational Vehicles's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SERENITY/S24CB/2020
UNITY/U24CB/2020
UNITY/U24FX/2020
UNITY/U24IB/2020
UNITY/U24MB/2020
UNITY/U24RL/2020
UNITY/U24TB/2020
WONDER/W24FTB/2020
WONDER/W24MB/2020
WONDER/W24RTB/2020

Mfr's Report Date: January 31, 2020

NHTSA Campaign Number: 20V-054

Components:

EQUIPMENT:RECREATIONAL VEHICLE:LPG LINES AND FITTINGS

Potential Number of Units Affected: 237

Problem Description:

Triple E Recreational Vehicles (Triple E) is recalling certain 2020 Serenity S24CB, Wonder W24FTB, W24MB and W24RTB, and Unity U24CB, U24FX, U24IB, U24MB, U24RL and U24TB motorhomes. The copper propane tubing or the propane hoses for the LP appliances may be twisted and/or kinked.

Consequence:

The twist or kink may result in a propane leak, increasing the risk of a fire.

Remedy:

Triple E has notified owners, and dealers will inspect and correct the copper tubing and rubber hose installation as necessary, free of

charge. The recall began February 13, 2020. Owners may contact Triple E customer service at 1-877-992-9906. Triple E's number for this recall is CA#9599-1.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13 of this part. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA under this section. If your company submits one or more general reimbursement plans, your company shall update each plan every two years, in accordance with § 573.13. Your company's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters (49 CFR 573.6 (c)(8)(i)). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement