

U.S. Department of Transportation

National Highway Traffic Safety Administration

February 10, 2020

Mr. John Kobylarz Automotive Safety Officer Jaguar Land Rover North America, LLC 100 Jaguar Land Rover Way Mahwah, NJ 07495

Subject: Second Row Seat Fasteners May be Missing

Dear Mr. Kobylarz:

This letter serves to acknowledge Jaguar Land Rover North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK

20V-053

Makes/Models/Model Years:

LAND ROVER/DISCOVERY/2020

Mfr's Report Date: January 30, 2020

NHTSA Campaign Number: 20V-053

Components:

SEATS:MID/REAR ASSEMBLY

Potential Number of Units Affected: 17

Problem Description:

Jaguar Land Rover North America, LLC (Land Rover) is recalling certain 2020 Discovery vehicles. The second row seat frame assembly may be missing fasteners, resulting in a seat frame with insufficient strength.

Consequence:

In the event of a crash, the seats may not properly secure the occupants, increasing their risk of injury.

Remedy

Land Rover will notify owners, and dealers will replace the second row seat frame, tightening the bolts properly, free of charge. The recall is expected to begin March 19, 2020. Owners may contact Land Rover customer service at 1-800-637-6837. Land Rover's number for this recall is N422.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

