

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Initial Notification Oil Feed Line Turbocharger MY18-19 213 217 222 290 463 (E-Class, S-Class, GT-Class, G-Class)	DATE: February 3, 2020

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Campaign No. :	NHTSA ID	Campaign Desc. :	Oil Feed Line Turbocharger
TBA	20V048	20P2197214	
<p>This is to notify you of a new Recall Campaign regarding the elastomeric material of the oil feed line to the turbochargers in 2,518 Model Year (“MY”) 2018-2019 E-Class (213 platform), G-Class (463 platform), S-Class (222 platform), S-Class Coupe and Convertible (217 platform), and GT-Class 4-door Coupe (290 platform) vehicles equipped with 4.0L 8-cylinder gasoline-engines (M177). The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “PENDING” on February 3, 2020.</p>			
Background			
Issue	<p>Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2018-2019 E-Class (213 platform), G-Class (463 platform), S-Class (222 platform), S-Class Coupe and Convertible(217 platform), and GT-Class 4-door Coupe (290 platform) vehicles equipped with 4.0L 8-cylinder gasoline-engines (M177), the material of the oil feed line to the turbochargers might not meet current production specifications. Due to thermal loading while driving, the oil feed line might exhibit selective leakage. If leaked oil contacts hot components in the engine compartment the risk of fire cannot be ruled out.</p>		
What We’re Doing	<p>MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will replace the oil feed line to the turbocharger on the affected vehicles.</p>		
Parts	<p>A remedy is not yet available. An additional notification will be sent once a remedy is available.</p>		
Vehicles Affected			
Vehicle Model Year(s)	2018-2019		
Vehicle Model	E-Class, G-Class, GT-Class, S-Class		
Vehicle Populations			
Total Recall Population	2,518		
Total Vehicles in Dealer Inventory	123		
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY18-19 E-Class, G-Class, GT-Class, and S-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo. Once the repair is complete the vehicle may be sold or leased.</p>			
<p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p>			
<p>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent MY18-19 E-Class, G-Class, GT-Class, and S-Class vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	Customer letter will be mailed approximately one week after the remedy becomes available.		
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			

