



IMPORTANT SAFETY RECALL

Re: VIN _____

NHTSA Recall 20V-044

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Reading Truck Body (Reading) has decided that a defect related to motor vehicle safety exists in your vehicle with the VIN stated above. Reading has found that the solenoids installed in certain Master Mechanic™ Series Crane Bodies equipped with a Stellar Hydraulic Crane could malfunction and overheat. If this occurs, there is a potential for the crane body to lose functionality or for a thermal event to occur, which can increase the risk of a crash or injury.

What Is The Concern?

Reading has identified an issue with the performance of certain solenoids installed in Reading Master Mechanic Series Crane Bodies. The solenoid may malfunction and overheat which has the potential to lead to a thermal event or otherwise affect the functionality of the Stellar Hydraulic Crane.

What Should You Do?

The vehicle(s) listed were sold to you and have been identified as vehicle(s) that include the affected part. Please confirm ownership of the vehicle(s), and **contact 1-844-863-7300 ext. 79717** to make an appointment to have your vehicle retrofitted at an authorized Reading dealer. The repair will be completed at no cost to you.

How Long Will the Repair Take?

Please plan to leave your vehicle with the dealer for approximately 2 hours to allow time to complete the repair.

What To Do If You Feel You Received This Notice in Error?

If you are not the current owner of the vehicle(s) identified on the enclosed list, please send email notification of the change of ownership to: Marty Beckett, email: mbeckett@readingbody.com.

Please include the Reading Body Serial or Chassis VIN, as well as any information you can produce on the vehicle's new owner [Name, Address, and Phone#].

Federal law requires that any vehicle lessor receiving this recall notice forward it to the vehicle lessee within ten days.

Reading Truck Body, LLC

825 E. Wyomissing Blvd, Reading, PA 19611
(800) 458-2226
www.readingbody.com

What To Do If You Have Questions?

If you have any questions about this notice, or need assistance with arranging for your vehicle to be repaired, please call **1-844-863-7300 ext. 79717**.

If you are still having difficulty getting your vehicle repaired in a reasonable period of time and without charge, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E. Washington D.C. 20590 or call the toll free hotline at 1-800-424-9153 or go to www.nhtsa.gov.

We sincerely apologize for this inconvenience. Reading is committed to maintaining a level of truck body excellence that exceeds your expectations now, and in the future.

Sincerely,

Marty Beckett
Warranty Manager