



New Safety Recall Advanced Communication – W03

FCA US LLC (FCA US) has announced a safety recall on certain 2019 Model Year through 2020 Model Year (DJ) RAM 2500 Pickup and (D2) RAM 3500 Pickup vehicles equipped with a 6-Speed Automatic 68RFE Transmission (sales Code DG7).

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may experience a buildup of pressure and heat inside the transmission which may result in transmission fluid being expelled from the dipstick tube. Expelled transmission fluid may come in contact with the turbocharger, or other ignition sources within the engine compartment and lead to a vehicle fire. A vehicle fire can result in increased risk of occupant injury and injury to persons outside the vehicle, as well as property damage.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to will replace the transmission valve body separator plate and reprogram the Powertrain Control Module (PCM). Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 1st Quarter of 2020.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.