



Arcimoto, Inc.

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: 7F7ATR31XXXXXXXXXX

January XX, 2020

Safety Recall: Display Corruption Due to Electrical Interference

NHTSA Recall: 20V031

Dear <First name, Last name>:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Arcimoto has decided that a defect which relates to motor vehicle safety exists in certain 2019 model year FUVs.

! IMPORTANT !

- Your vehicle is being recalled
- You should contact Arcimoto to schedule the repair at **no charge**

Why is your vehicle being recalled?

Your vehicle may experience intermittent display corruption and loss of display information, due to electrical interference within the Arcimoto FUV electrical harnesses and modules. As such, these vehicles fail to comply with the requirement of FMVSS 123 for continuous, accurate controls and displays. This lack of uninterrupted display information could cause operator confusion in circumstances, increasing the risk of a crash.

What will we do?

A trained Arcimoto Service Technician will remedy the display corruption defect by implementing a three-phase remedy program: Phase One installs new software to perform display checks, Phase Two blocks any wiper motor power surge and upgrades the display's ability to block electrical noise, Phase Three installs new software to actively prevent display corruption. The replacement will be performed at **no cost** and each phase can take up to one hour to complete.

Arcimoto, Inc.

2034 W. 2nd Avenue, Eugene, OR 97402 Tel: (541) 683-6293

What should you do?

Contact Arcimoto to schedule a service appointment.

Do you have questions?

Do not hesitate to contact Arcimoto at (541) 683-6293 should you have any questions or concerns.

If after contacting Arcimoto, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 19V791.

We apologize for any inconvenience this recall may cause you.

Thank you for being an Arcimoto customer.

Sincerely,

Arcimoto, Inc.

Tel: (541) 683-6293

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