

[Next Unread Message](#)**View Message**

Sent on	09	30	2020	Expires on	12	28	2020
From	AHM Warranty						
Subject	Driver Airbag Inflator Repair Verification						

Since September 2019, your dealership technicians have been using the V-SMART device to take a photo of the installed front passenger airbag inflator to validate the correct installation. As you know, the photo is automatically uploaded to the Warranty System and attached to the warranty claim upon submission.

Effective October 1, 2020, warranty claims with an RO Date of October 1, 2020, with applicable **Drivers Airbag Inflator Repairs (S/B #20-005)** must have a photo that is taken by the V-SMART device for claim submission. If the Warranty System does not find a photo taken by the V-SMART device, then DPSM authorization will be required.

[Please see the attached documentation](#) that will explain the process and the messages you may see when submitting claims for the Drivers Airbag Inflator Repair.

For information on the V-SMART device, please refer to V-SMART Job Aid for the Drivers Airbag Inflator Repair, which will be available on the Interactive Network on October 1, 2020.

Please call the following support lines for questions:

- Warranty Dealer Support for Warranty Claims: (310) 783-3240
- iN Support for V-SMART Device: (800) 245-4343

Thank you for your support.

Auto Warranty Operations