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<b>From</b>	Brad Ortloff, Manager of Auto Campaigns and Recalls
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<b>Subject</b>	Stop Sale/Safety Recall: 1996-2001 Multi-Model Driver's Frontal Airbag Inflator
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DATE: January 21, 2020

TO: All Honda Parts &amp; Service Managers, Advisors, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

RE: Stop Sale/Safety Recall: 1996-2001 Multi-Model Driver's Frontal Airbag Inflator

On Friday, January 17, 2020, American Honda notified NHTSA of a Stop Sale and Safety Recall for certain model year 1996-2001 Honda vehicles due to improperly manufactured Takata non-azide driver's frontal airbag inflators (NADI) that may malfunction and, in rare cases rupture upon deployment.

At this time, parts to repair affected vehicles are not available. American Honda is working to expedite the supply of replacement parts. Until parts are available, Honda is providing the verbiage below to facilitate service of these affected vehicles since inflator recall repairs are not possible at this time. Should a vehicle affected by service bulletin 20-008, *Safety Recall: Driver's Frontal Airbag Inflator* arrive for service, the customer must be advised that their vehicle is subject to a recall. In addition, the following suggested text should be included on the repair order. This information should be printed out completely any time service is conducted on a vehicle that has not been remedied under this recall and parts are not available. Once replacement parts are available, the normal procedures under SOM 7.2.1 will apply.

Suggested Verbiage to be included on Repair Order:

“Customer advised that:

The vehicle is subject to a safety recall affecting the driver's frontal airbag inflator. Redesigned airbag inflators are not available for installation at this time. Once redesigned parts are available, the registered owner of the vehicle will receive notice to bring the vehicle in for an inspection and, as necessary, replacement of the component.”

American Honda will notify dealers again once additional details on parts are available.

Please note that affected VINs will be available on iN VIN status inquiry on Wednesday, January 22, 2020.

In accordance with federal law, American Honda will notify all registered owners of this safety recall concern by mid-March, 2020. The letter will instruct customers to wait for further instructions that will be provided once replacement parts are available for ordering.

For any questions or concerns that customers may have, you may direct them to contact American Honda's Customer Support & Campaign Center at 1-888-234-2138. Thank you.