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<b>From</b>	Brad Ortloff, Manager of Auto Campaigns and Recalls
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<b>Subject</b>	UPDATE-Stop Sale/Safety Recall: 1996-2001 Multi-Model Driver's Frontal Airbag I
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DATE: October 23, 2020

TO: All Honda Parts &amp; Service Managers, Advisors, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

RE: UPDATE-Stop Sale/Safety Recall: 1996-2001 Multi-Model Driver's Frontal Airbag Inflator

On Friday, January 17, 2020, American Honda notified NHTSA of a Stop Sale and Safety Recall for certain model year 1996-2001 Honda vehicles due to improperly manufactured Takata Non-Azide driver's frontal airbag inflators (NADI) that may malfunction and, in rare cases, rupture upon deployment.

Certain 1998–1999 Isuzu Oasis vehicles sold in the United States, built by Honda on the Odyssey platform, were also produced with NADI inflators. Due to very limited Isuzu repair facilities/dealers in the U.S., American Honda is collaborating with Isuzu and offering assistance in the repair of the Oasis vehicles affected by this defect on their behalf. Please be advised that as of today, October 23, 2020, inspection and repair procedures as well as replacement inflator kits are now available. Service bulletin 20-083, *Safety Recall: Isuzu Oasis Driver's Frontal Airbag Inflator (NADI-Factory Installed)* has been posted to the Service Information System (SIS). It includes inspection, parts, repair, and warranty information related to this recall.

Please be advised that the total number of Isuzu Oasis units under this NADI recall is 2,404. Some of these units may also be affected by two other prior recalls, which also may now be repaired at authorized Honda dealers. Service bulletins 20-090, *Safety Recall: Isuzu Oasis Ignition Switch* (1,007 total affected units) and 20-091, *Safety Recall: Isuzu Oasis Lower Ball Joints* (7 total affected units) will also be posted to SIS on October 23, 2020. Oasis VIN eligibility for the NADI as well as any other open recall(s) will be made available for lookup on our Honda iN VIN Inquiry system.

Failure to repair a recalled vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

**REPAIR**

Inspect the driver's airbag module and inflator. If an affected inflator is found, replace the driver's airbag inflator and use the V-SMART tool to document the installation. **Due to new inspection and repair documentation procedures that are being utilized for this recall, it is imperative that appropriate dealer personnel review and follow the applicable service bulletin(s) in detail.**

**PARTS**

Airbag inflator kits will be available via controlled part order as of Friday, October 23, 2020.

**TOOLS**

There are no special tools needed for this campaign.

**CUSTOMER NOTIFICATION**

Isuzu will mail the customer notification today, October 23, 2020.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.