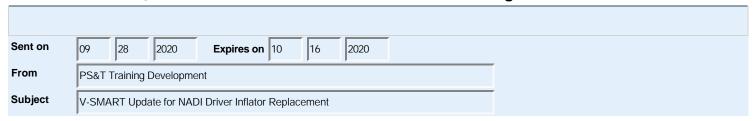
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Service Management,

Beginning Thursday, October 1st, applicable NADI driver side airbag inflator repairs require the use of V-SMART for warranty claim submission. Your dealer's V-SMART device will receive a software update on Tuesday, September 29th. For the update to be successful, the V-SMART devices must be charging Monday evening, connected to Wi-Fi, and left ON overnight. If this is not done, the device will update the next time it is turned on and connected to Wi-Fi, but it will be unusable during the update process.

For additional information specific to the new V-SMART inspection and repair procedure, reference the Job Aid titled 'Using V-SMART for NADI Recalls', which will be available Thursday, October 1st on the Service Information System.

Please call the following support lines for questions.

- Warranty Dealer Support for Warranty Claims: (310) 783-3240
- iN Support for V-SMART Device: (800) 245-4343

Thank you for your support,

Stephenie Chung, Manager PS&T Training Development Parts, Service & Technical Operations American Honda Motor Co., Inc.