



FEBRUARY 2020
Safety Recall NHTSA 20V-025 / TC 2020-012
Campaign Bulletin CB20-C-001B

IMPORTANT SAFETY RECALL

SEAT BELT INSPECTION AND REPLACEMENT – 20V-025

(Transport Canada 2020-012)

To: Isuzu Commercial Truck Service Managers and Parts Managers

This notice and Campaign Bulletin CB20-C-001B with sample owner letters are being sent to update you about Safety Recall – Seat Belt Inspection and Replacement in certain Isuzu commercial vehicles.

AFFECTED VEHICLES

- 2019MY Isuzu N-Gas Vehicles Produced Between November 8, 2019 and November 25, 2019
- 2020MY Isuzu N-Diesel Vehicles Produced Between August 23, 2019 and September 14, 2019

CONDITION

Isuzu Motors Limited has decided that a defect, which relates to motor vehicle safety, exists in certain 2019MY Isuzu N-Gas vehicles produced between November 8, 2019 and November 25, 2019; and 2020MY Isuzu N-Diesel vehicles produced between August 23, 2019 and September 14, 2019. In some of the affected vehicles, the belt webbing locking mechanism (which is applied by the rapid movement of the seat belt) may not function. Occupants may not be restrained as designed and/or may become unrestrained if the separate G-Sensor locking mechanism becomes unavailable, increasing the risk of injury in the event of a crash.

CORRECTION

Isuzu dealers are to inspect the seat belt label number and the seat belt assembly date. If the seat belt falls within the identified production range, the seat belt assembly will be replaced. This service will be performed **free of charge**.

VEHICLES INVOLVED

Involved are certain 2019MY Isuzu N-Gas vehicles produced between November 8, 2019 and November 25, 2019; and 2020MY Isuzu N-Diesel vehicles produced between August 23, 2019 and September 14, 2019.

OWNER NOTIFICATION

OWNER NOTIFICATION WILL BEGIN FEBRUARY 21, 2020.

Please ensure that all appropriate personnel within your dealership are aware of this Safety Recall – Seat Belt Inspection and Replacement and that the necessary repairs are performed on all affected vehicles either in your inventory or brought into your dealership for repair per the above instructions.

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