

# Part 573 Safety Recall Report

## 20V-015

**Manufacturer Name :** Triumph Motorcycles America, LTD

**Submission Date :** JAN 15, 2020

**NHTSA Recall No. :** 20V-015

**Manufacturer Recall No. :** SRAN 570



### Manufacturer Information :

### Population :

**Manufacturer Name :** Triumph Motorcycles America, LTD

**Address :** 100 Hartsfield Centre Parkway

Suite 200 Atlanta GA 30354

**Company phone :** 678-854-2010

**Number of potentially involved :** 3,244

**Estimated percentage with defect :** 1 %

### Vehicle Information :

**Vehicle 1 :** 2016-2018 Triumph Thruxton

**Vehicle Type :** MOTORCYCLES

**Body Style :**

**Power Train :** GAS

**Descriptive Information :** The recall population was based upon a review of factory records.  
The remedy spring is inside a rubber sleeve.

**Production Dates :** MAR 15, 2016 - JUL 24, 2017

**VIN Range 1 :** Begin: SMTD20HF1GT756368 End: SMTD20HF5JT849904  Not sequential

**Vehicle 2 :** 2016-2019 Triumph Thruxton R

**Vehicle Type :** MOTORCYCLES

**Body Style :**

**Power Train :** GAS

**Descriptive Information :** The recall population was based upon a review of factory records.  
The remedy spring is inside a rubber sleeve.

**Production Dates :** FEB 28, 2016 - NOV 14, 2018

**VIN Range 1 :** Begin: SMTD21HF0GT745688 End: SMTD21HF8KT925395  Not sequential

**Vehicle 3 :** 2020-2020 Triumph Thruxton TFC

**Vehicle Type :** MOTORCYCLES

**Body Style :**

**Power Train :** GAS

**Descriptive Information :** The recall population was based upon a review of factory records.  
The remedy spring is inside a rubber sleeve.

**Production Dates :** MAR 19, 2019 - MAR 21, 2019

**VIN Range 1 :** Begin: SMTD52HE5LT949322 End: SMTD52HE1LT952394  Not sequential

**Description of Defect :**

Description of the Defect : The side stand spring may fracture.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A spring fracture with the side stand leg in its rest (up) position, will engage the side stand switch thereby creating an engine stall. Engine stalls increase the risk of a crash.

Description of the Cause : Spring fracture is primarily caused by resonance.

Identification of Any Warning that can Occur : None

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

**Chronology :**

Nov 2019: Warranty Dept. identifies reports of engine stall in service. Quality Dept. investigates concern.

Jan 8th 2020: Warranty Dept. briefs Triumph Recall Committee and safety defect determination agreed.

**Description of Remedy :**

Description of Remedy Program : Owners to be instructed to bring their motorcycles to Triumph dealers to have the side stand spring replaced free of charge (parts & labour). Triumph Safety Recall Action Notice 570 refers. Pursuant to 49 CFR §577.11 (e), Triumph requests that it be exempt from providing notification of a reimbursement plan. Any pre-notification product failure would have been addressed under the manufacturer's limited warranty. Accordingly, no person would be eligible for reimbursement pursuant to §573.13.

How Remedy Component Differs from Recalled Component : The remedy spring is inside a rubber sleeve, used to remove harmful resonance frequency.

**Identify How/When Recall Condition was Corrected in Production :** On 1st May 2019 with the addition of a revised design to improve the free articulation of the side stand leg. Upon subsequent investigation the revised design was noted to also remove the resonance frequency known to damage the side stand spring.

**Recall Schedule :**

**Description of Recall Schedule :** NR  
**Planned Dealer Notification Date :** JAN 22, 2020 - JAN 23, 2020  
**Planned Owner Notification Date :** FEB 03, 2020 - FEB 04, 2020

\* NR - Not Reported