



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 15, 2020

Mr. Cory Hoffman
General Manager
Toyota Motor Engineering & Manufacturing
19001 South Western Ave
Torrance, CA 90501

NEF-150JK
20V-012

Subject: Fuel Pump May Fail

Dear Mr. Hoffman:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

LEXUS/ES350/2019
LEXUS/GS 200T/2019
LEXUS/GS 350/2018-2019
LEXUS/GX460/2018-2019
LEXUS/IS 300/2018-2019
LEXUS/LC500/2018-2019
LEXUS/LS500/2018-2019
LEXUS/LX570/2018-2019
LEXUS/NX300/2019
LEXUS/RC 300/2018-2019
LEXUS/RC 350/2018-2019
LEXUS/RX350/2018-2019
TOYOTA/4RUNNER/2018-2019
TOYOTA/AVALON/2019
TOYOTA/CAMRY/2018-2019
TOYOTA/COROLLA/2019
TOYOTA/HIGHLANDER/2018-2019
TOYOTA/LAND CRUISER/2018-2019
TOYOTA/SEQUOIA/2018-2019
TOYOTA/SIENNA/2018-2019
TOYOTA/TACOMA/2018-2019
TOYOTA/TUNDRA/2018-2019

Mfr's Report Date: January 13, 2020

NHTSA Campaign Number: 20V-012

Components:

FUEL SYSTEM, GASOLINE:DELIVERY:FUEL PUMP

Potential Number of Units Affected: 695,541

Problem Description:

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain 2018-2019 4Runner, Highlander, Camry, Land Cruiser, Sequoia, Sienna, Tacoma and Tundra, and Lexus RC 300, RC 350, GS 350, GX 460, IS 300, LC 500, LS 500, LX 570, RX 350, and 2019 Toyota Avalon and Corolla, and Lexus NX 300, ES 350, and GS 200T vehicles. The low-pressure fuel pump inside the fuel tank may fail.

Consequence:

If the fuel pump fails, the engine can stall while driving, increasing the risk of a crash.

Remedy:

The remedy for this recall is still under development. The recall is expected to begin March 13, 2020. Owners may contact Toyota customer service at 1-888-270-9371 or Lexus customer service at 1-800-255-3987. Toyota's numbers for this recall are 20TB02 and 20TA02 for Toyota vehicles and 20LB01 and 20LA01 for Lexus vehicles.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- The percentage of products estimated to contain the defect or noncompliance (49 CFR 573.6 (c)(4)).
- A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).
- Please amend the chronology to include the number of associated crashes and/or injuries (49 CFR 573.6 (c)(6)).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Josh Neff". The signature is written in a cursive, slightly slanted style.

Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement