

January 15, 2020

Mr. Tim Cochran General Motors LLC 29427 Louis Chevrolet Road Warren, MI 48093

Subject: Passenger Air Bag Inflators May Explode

Dear Mr. Cochran:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CHEVROLET/SILVERADO 2500/2007-2008 CHEVROLET/SILVERADO 3500/2007-2008 GMC/SIERRA 2500/2007-2008 GMC/SIERRA 3500/2007-2008

Mfr's Report Date: January 14, 2020

NHTSA Campaign Number: 20V-011

Components: AIR BAGS:PASSENGER SIDE FRONTAL

AIR DAUS.PASSENUER SIDE FRUNTAL

Potential Number of Units Affected: 699

Problem Description:

General Motors LLC (GM) is recalling certain 2007-2008 Chevrolet Silverado 2500 and 3500 and GMC Sierra 2500 and 3500 vehicles equipped with non-desiccated, passenger frontal air bag inflators containing phase stabilized ammonium nitrate (PSAN) propellant that were used as interim remedy parts for previous Takata recalls. These inflators may explode due to propellant degradation occurring after long-term exposure to high absolute humidity, high temperatures, and high temperature cycling.

Consequence:

An inflator explosion may result in sharp metal fragments striking the front passenger or other occupants resulting in serious injury or death.

Remedy:

GM will notify owners, and dealers will replace the front passenger air bag inflators, free of charge. The recall is expected to begin February 24, 2020. Owners may contact Chevrolet customer service at 1-800-222-1020 or GMC customer service at 1-866-522-9559. GM's number for this recall is N192290990.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150SS 20V-011

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received GM's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please provide the percentage of products estimated to contain the defect or noncompliance (49 CFR 573.6 (c)(4)).

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff Chief, Recall Management Division Office of Defects Investigations Enforcement

