

U.S. Department of Transportation

National Highway Traffic Safety Administration

November 4, 2020

Mr. Harald Morgenstern Manager NHTSA Compliance Continental Tire the Americas, LLC. 1830 MacMillan Park Drive Fort Mill, SC 29707

Subject: Tire Carcass may Break Causing Sudden Air Loss

Dear Mr. Morgenstern:

This letter serves to acknowledge Continental Tire the Americas, LLC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CONTINENTAL/CONTIPROCONTACT/P215/60R16 94S

CONTINENTAL/CROSSCONTACT LX SPORT/235/65R18 106H

CONTINENTAL/CROSSCONTACT LX SPORT/245/50R20 102H

CONTINENTAL/CROSSCONTACT LX SPORT/255/50R20 105T

CONTINENTAL/CROSSCONTACT LX20 ECOPLUS+/255/55R20 107H

CONTINENTAL/PROCONTACT GX/P225/60R17 98T

CONTINENTAL/PROCONTACT TX/P205/55R16 89V

CONTINENTAL/PROCONTACT TX/215/60R16 95H

GENERAL TIRE/ALTIMAX RT43/225/60R18 100H

GENERAL TIRE/ALTIMAX RT43/235/55R19 105V

GENERAL TIRE/GRABBER A/TX/LT275/70R18 125/122R

GENERAL TIRE/GRABBER A/TX/LT315/70R17 121/118S

GENERAL TIRE/GRABBER AT2/265/70R16 112S

GENERAL TIRE/GRABBER HD/LT245/75R17 121/118S

GENERAL TIRE/GRABBER HTS/255/70R17 112S

GENERAL TIRE/GRABBER HTS60/225/75R16 104S

GENERAL TIRE/GRABBER HTS60/LT275/70R18 125/122S

GENERAL TIRE/GRABBER X3/35 X 12.50R20 121Q

GENERAL TIRE/RELIATREK/205/55R16 91H

GENERAL TIRE/RELIATREK HT/275/65R18 116T

Mfr's Report Date: September 24, 2020

NHTSA Campaign Number: 20T-018

Components:

TIRES

Potential Number of Units Affected: 11,728



1200 New Jersey Avenue SE Washington, DC 20590

NEF-150CL 20T-018

Problem Description:

Continental Tire the Americas, LLC. (Continental Tire) is recalling certain Continental and General brand tires sold as original or replacement equipment. Specifically:

ProContact TX P205/55R16 with DOT code 2420 and Mold number 416290

ProContact TX 215/60R16 with DOT code 3320 and Mold number 419149

Conti ProContact P215/60R16 with DOT code 2220 and Mold numbers 214574, 214571, 404245, or 214573

ProContact GX P225/60R17 with DOT code 0120 and Mold number 218037

CrossContact LX Sport 235/65R18 with DOT code 0220 and Mold numbers 418538 or 415347

CrossContact LX Sport 245/50R20 with DOT code 2920 and Mold numbers 421921 or 421920

CrossContact LX Sport 255/50R20 with DOT code 1020 and Mold number 416221

CrossContact LX20 EcoPlus+ 255/55R20 with DOT code 0220 and Mold number 421238, DOT code 0120 and Mold number

421241, DOT code 0820 and Mold number 421236 or DOT code 0420 and Mold number 421246

Reliatrek 205/55R16 DOT code 1120 and Mold numbers 419193 or 419442

Reliatrek HT 275/65R18 with DOT code 0420 and Mold number 421380

Altimax RT43 225/60R18 with DOT code 2220 and Mold number 409762 or DOT code 2420 and Mold number 409762

Altimax RT43 235/55R19 with DOT code 1120 and Mold number 415663

Grabber HTS60 225/75R16 with DOT code 2720 and Mold number 412441

Grabber HTS60 LT275/70R18 with DOT code 0520 and Mold numbers 413243 or 412872

Grabber HTS 255/70R17 with DOT code 3020 and Mold number 418570

Grabber AT2 265/70R16 with DOT code 2820 and Mold numbers 069114 or 075987

Grabber X3 35 X 12.50R20 with DOT codes 1120 and Mold number 415373 or DOT code 1220 and Mold number 415373

Grabber HD LT245/75R17 with DOT code 2420 and Mold number 416034

Grabber A/TX LT275/70R18 with DOT code 2420 and Mold number 417330 or 417331

Grabber A/TX LT315/70R17 with DOT code 2520 and Mold number 417395

The affected tires were cured for a time beyond the specification limits.

Consequence:

Over cured tires may develop a break in the sidewall resulting in sudden air loss or a belt edge separation which could lead to a tread/belt loss. Either condition can cause a loss of vehicle control, increasing the risk of a crash.

Remedy:

Continental Tire will notify the owners that purchased the tires as replacement equipment. Various vehicle manufacturers will conduct recalls to cover the original equipment tires. The tires will be inspected to verify that they are affected, and will be replaced as necessary, free of charge. The manufacturer has not yet provided a schedule for recall notification. Owners may contact Continental Tire customer service at 1-888-799-2168.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

Your company must supply the estimated date(s) for which it will notify dealers and/or distributors regarding this safety recall. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefor, and furnish a revised estimate. If your company does not have dealers or distributors, please state so in the 573 (49 CFR 573.6 (c)(8)(ii)).

AMENDED 573 REQUIRED.



Your company must supply the estimated date(s) for which it will notify owners regarding this safety recall. Please be reminded that all owners must be notified of the safety risk associated with this filing within 60 days of the 573 being submitted. If the remedy is not available at that time, mail the interim notice, following it with a second notice once the remedy becomes available. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefor, and furnish a revised estimate. If there are no owners involved in this recall, please state so in the 573 (49 CFR 573.6 (c)(8)(ii)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Choon Lee who may be reached by phone at (202) 366-0388, or by email at choon.lee@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

