

# West Coast Leather

## IMPORTANT SAFETY RECALL

This notice applies to your helmet, [WCL666], [WCL2125]  
NHTSA Recall No. 20E-TBA

December 18, 2020

Dear Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

West Coast Leather has decided that certain January 2019 WCL2125 Polo helmets fail to conform to Federal Motor Vehicle Safety Standard No. FMVSS No. 218.

### **WHY DOES MY OUR HELMET NOT MEET THE REQUIREMENTS**

- Impact Attenuation
- Impact Penetration
- Impact Retention System
- Labeling

By wearing a noncompliant helmet, the user may not be adequately protected, increasing the risk of injury in the event of a crash.

### **HOW TO PROCEED WITH THE RECALL**

West Coast Leather will provide you will a refund/replacement helmet, free of charge, once we receive the original helmet back from you. .

**NO RECEIPT IS REQUIRED TO RECEIVE REIMBURSEMENT, BUT WE MUST RECEIVE THE HELMET BEFORE ISSUING PAYMENT.**

### **WHAT SHOULD YOU DO?**

Please contact us and we will have this issue resolved the contact number is 587-583-0070 or send us an email at [westcoastleather@gmail.com](mailto:westcoastleather@gmail.com). Please send us the complete details of our order including the number of units purchased, the model number, the date of purchase and mailing address.

### **IF YOU HAVE ANY FURTHER QUESTIONS**

If you have questions or concerns about this recall, please contact the customer service helpline at 587-583-0070 or send us an email at [westcoastleather@gmail.com](mailto:westcoastleather@gmail.com)

If you feel that you have followed all of the steps above and have still not received the compensation within a reasonable amount of time, you may submit a written complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey AVE SE  
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

**If You No Longer Own Your Helmet:**

If you no longer own this helmet, please forward this letter to the new owner or send an email to [westcoastleather@gmail.com](mailto:westcoastleather@gmail.com) with the name and contact information of the new owner.

We apologize for any inconvenience and thank you for your attention to this safety matter.

Sincerely,

West Coast Leather