

Part 573 Safety Recall Report

20E-076

Manufacturer Name : Chrysler (FCA US LLC)

Submission Date : OCT 08, 2020

NHTSA Recall No. : 20E-076

Manufacturer Recall No. : W71



Manufacturer Information :

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 4,768

Estimated percentage with defect : 2 %

Equipment Information :

Brand / Trade 1 : Mopar

Model : Outside Foldaway Heated Power Lt.

Part No. : 68147863AS

Size : NR

Function : NR

Descriptive Information : Some driver side rearview mirrors may have been manufactured with glass that is not properly adhered to the backing plate.

The scope was determined by supplier shipment information and by sales records of the suspect parts.

Similar driver side rearview mirrors not included in the recall were manufactured with a different design which are not suspect or were manufactured outside of the suspect period.

The total affected parts for this part number is 2,620.

Production Dates : MAR 02, 2020 - AUG 12, 2020

Brand / Trade 2 : Mopar

Model : Mirror Replacement - Glass

Part No. : 68050299AA

Size : NR

Function : NR

Descriptive Information : Some driver side rearview mirror replacement glass may have been manufactured with glass that is not properly adhered to the backing plate.

The scope was determined by supplier shipment information and by sales records of the suspect parts.

Similar driver side rearview mirror replacement glass not included in the recall were manufactured with a different design which are not suspect or were manufactured outside of the suspect period.

The total affected parts for this part number is 2,148.

Production Dates : MAR 02, 2020 - AUG 12, 2020

Description of Noncompliance :

Description of the Noncompliance : FMVSS No. 111 S6.1 requires that "Each multipurpose passenger vehicle, truck and bus, other than a school bus, with a GVWR of 4,536 kg or less shall have either (a) Mirrors that conform to the requirements of S5.; or (b) Outside mirrors of unit magnification, each with not less than 126 cm² of reflective surface". Both S5. and S6.1 (b) require mirrors of unit magnification. Rearview mirror glass that is not properly adhered to the backing plate may become detached and no longer provide a reflective surface.

FMVSS 1 : 111 - Rear visibility

FMVSS 2 : NR

Description of the Safety Risk : Missing driver side mirror glass reduces visibility and could result in a vehicle crash without prior warning.

Description of the Cause : NR

Identification of Any Warning that can Occur : None

Involved Components :

Component Name : Mirror Assy

Component Description : Outside Foldaway Heated Power Lt.

Component Part Number : 68147863AS

Component Name : Mirror Replacement Glass

Component Description : Mirror Replacement - Glass

Component Part Number : 68050299AA

Supplier Identification :

Component Manufacturer

Name : Ficoso

Address : 2991 Highlands Park Boulevard
Cookeville TENNESSEE 38501

Country : United States

Chronology :

- On August 13, 2020, FCA US LLC ("FCA US") Vehicle Safety and Regulatory Compliance ("VSRC") organization opened an investigation based on information from the FCA US Product Development Quality group of a potential noncompliance scenario for the driver side rearview mirror on 2020 MY Ram Trucks.
- On September 16, 2020, the FCA US VSRC organization confirmed that certain driver side mirror assemblies may have glass that is not properly adhered to the mirror backing plate, and may detach.
- On October 01, 2020, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected mirrors.

Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall on all affected mirrors to inspect the production date label and if the production date is within the suspect period then the part will be replaced. If the mirror has already been installed on a vehicle and the label is no longer visible, the mirror glass will be replaced.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : The remedy component will be a driver side mirror assembly with properly adhered glass or a new piece of mirror glass that is properly adhered to the backing plate.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : **10/08/2020: FCA US will notify dealers and begin notifying owners on or about 11/27/2020.

Planned Dealer Notification Date : NOV 27, 2020 - NOV 27, 2020

Planned Owner Notification Date : NOV 27, 2020 - NOV 27, 2020

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported