



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 23, 2020

Ms. Jennifer Shute  
Sr Mgr Safety Recall Execution  
Chrysler (FCA US LLC)  
800 Chrysler Drive  
CIMS 482-00-91  
Auburn Hills, MI 48326

NEF-150DM  
20E-076

**Subject:** Driver Side Mirror Glass Can Detach/FMVSS 111

Dear Ms. Shute:

This letter serves to acknowledge Chrysler (FCA US LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MOPAR/FOLDAWAY HEATED POWER LT./9999  
MOPAR/MIRROR REPLACEMENT GLASS/9999

**Mfr's Report Date:** October 8, 2020

**NHTSA Campaign Number:** 20E-076

**Components:**

VISIBILITY:REARVIEW MIRRORS/DEVICES:EXTERIOR

**Potential Number of Units Affected:** 4,768

**Problem Description:**

Chrysler (FCA US LLC) is recalling certain Mopar Outside Foldaway Heated Power Left Mirrors, part number 68147863AS and Mirror Replacement Glass, part number 68050299AA. The driver side mirror glass can detach from the backing plate and no longer provide a reflective surface. As such, these items fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 111, "Rear Visibility."

**Consequence:**

A missing driver side mirror glass reduces visibility and increases the risk of a crash.

**Remedy:**

Chrysler will notify owners, and dealers will replace the driver side mirror or, if already installed, replace the glass, free of charge. The recall is expected to begin November 27, 2020. Owners may contact Chrysler customer service at 1-800-853-1403. Chrysler's number for this recall is W71.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Chrysler's proposed owner notification letter and approved it for distribution.

Please be reminded of the following requirements:

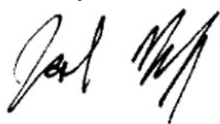
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement