

TSB Number:	20E-074
Product:	EuroLoft™ Bed Lift Motor
Date:	10/21/2020

Purpose

Select motors (PN 346074) received from an LCI supplier have the potential for primary gear failure, allowing for the possibility of the bed frame to drop a short distance before the safety strap catches the bed frame assembly. This document will describe the process of removing a defective motor and replacing it with a new motor.

NOTE: OLD defective motors (Fig.1) have red and black wires (Fig.1A) exiting the motor, and no LCI logo on the plastic casing of the gear box cover (Fig.1B). NEW replacement motors (Fig.2) will have green and black wires (Fig.2A) exiting the motor, and a molded LCI logo on the plastic gear box cover (Fig.2B).







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Safety

This document provides general instructions. Many variables can change the circumstances of any procedure, i.e. the degree of difficulty involved in the service operation and the ability level of the individual performing the operation. This document cannot begin to plot out procedures for every possibility, but will provide the general instructions for effectively installing, removing or servicing the system. In the event the skill level required is too advanced or the procedure too difficult, a certified technician should be consulted before performing the necessary operation. Failure to correctly install, remove or service the system may result in voiding the warranty, inflicting injury or even death.

The "WARNING" symbol above is a sign that a procedure has a safety risk involved and may cause death, serious personal injury, severe product and/or property damage if not performed safely and within the parameters set forth in this document.

Resources Required

- Assistant
- Two Flathead Screwdrivers

- Super Lube[®] Grease
- Non-permanent Method of Marking

Appropriate Sockets and Ratchet

Preparation

All installation operations should be carried out by skilled and authorized technicians.

Instructions

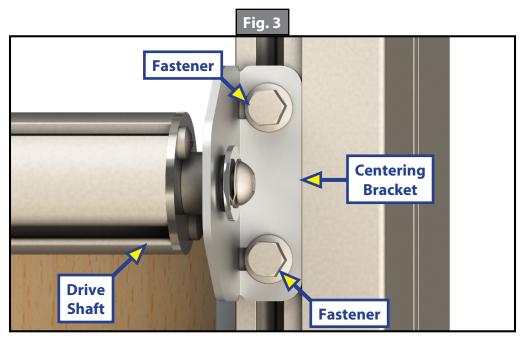
<u>Removal</u>

- 1. Support the bed frame at all lift strap locations, or so that all four corners cannot drop while working underneath the bed frame.
- 2. Remove the mattress from the bed frame.
- **3.** Disconnect the main wire harness from the motor.
- **4.** Locate the drive shaft centering bracket (Fig.3) that is attached to the drive shaft, located on the opposite side of the motor support bracket (Fig.4). Mark the position of the centering bracket with a non-permanent method of marking.
- 5. Remove the two fasteners (Fig.3) that hold the centering bracket (Fig.3) in place.



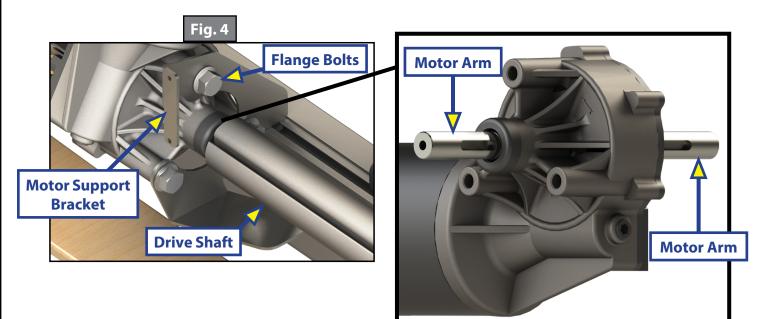
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NOTE: Do not allow the bed support belts to unspool. If this happens, re-wrap the belts the same amount of rotations on the drive shaft.



- 6. Slide the drive shaft off of the motor arm (Fig.4).
- 7. Disconnect the motor from the motor support bracket by removing the three flange bolts (Fig.4) from the motor support bracket.

NOTE: Mark the position of the three flange bolts and the corresponding positions on the motor.





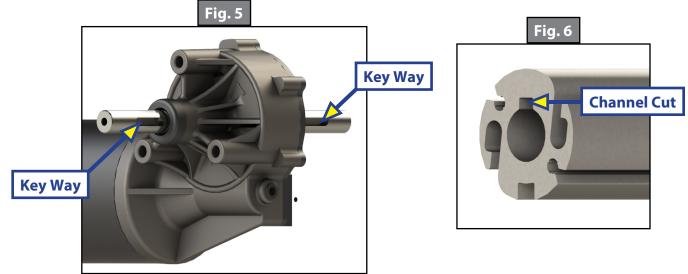
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Installation

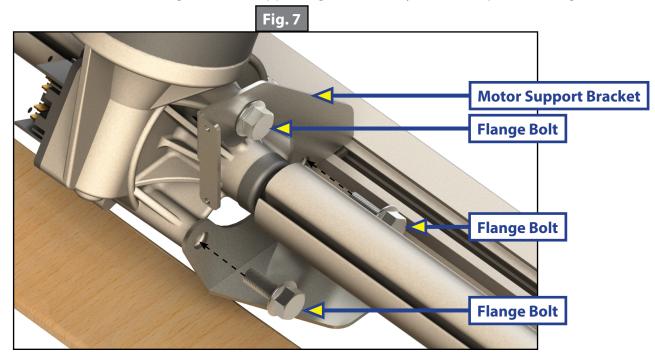
NOTE: When installing the new motor, grease motor arm for easier drive shaft installation.

- 1. Align the motor arm key way (Fig.5) to the corresponding channel cut (Fig.6) on the drive shaft that is still attached to the bed frame.
- 2. With the drive shaft key in the motor arm key way, slide the drive shaft onto the motor arm.

NOTE: Drive shaft will not slide onto the motor arm if it is not aligned properly.



3. Attach new motor to the motor support bracket using previously-removed three flange bolts (Fig.7). **NOTE:** To insure that cross threading does not happen, tighten bolts by hand first, prior to using hand tools.



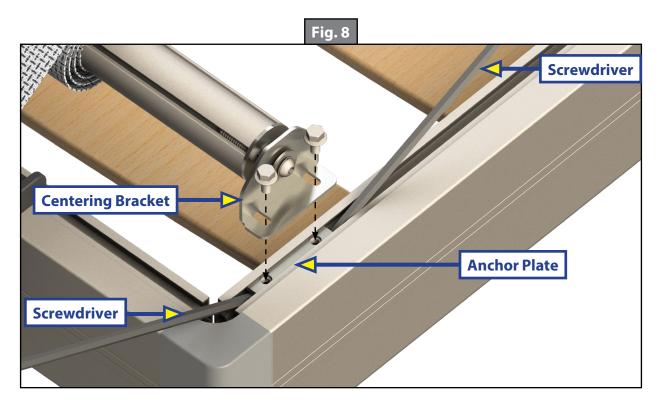


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4. Place the centering bracket (Fig.8) of the previously-removed drive shaft over the corresponding channel within the bedframe.

NOTE: Use reference mark made in previous steps, to lineup the centering bracket.

5. Support the anchor plate within the channel using two flathead screwdrivers (Fig.8), and have an assistant fasten the two previously removed fasteners into the anchor plate.



6. Once bolts are secured, use an appropriate socket and ratchet to firmly secure bolts.

NOTE: With motor in place, check drive shaft to make sure it is straight.

- 7. Check support belt tension, and that belts are wrapped evenly.
- 8. Plug in the main wiring harness
- 9. With mattress still removed and no load on the bedframe, test the operation of the bed.

As a supplier of components to the RV industry, safety, education and customer satisfaction are our primary concerns. Should you have any questions, please do not hesitate to contact us at (574) 537-8900 or by email at <u>customerservice@lci1.com</u>. Self-help tips, technical documents, product videos and a training class schedule are available at <u>lci1.com</u> or by downloading the MyLCI app.