

U.S. Department of Transportation

National Highway Traffic Safety Administration

September 24, 2020

Mr. Jeff Chang Honda (American Honda Motor Co.) 1919 Torrance Blvd Torrance, CA 90501 1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150JK 20E-068

Subject: Tonneau Cover Panel May Detach from Vehicle

Dear Mr. Chang:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HONDA/RIDGELINE/2017-2020 HONDA/HARD TONNEAU COVERS/9999

Mfr's Report Date: September 17, 2020

NHTSA Campaign Number: 20E-068

Components: EQUIPMENT

Potential Number of Units Affected: 28.885

Problem Description:

Honda (American Honda Motor Co.) is recalling all Honda Genuine Accessory Tonneau Covers, part number 08Z07-T6Z-100F, sold for installation on 2017-2020 Ridgeline trucks. If the tonneau cover is not properly secured in the open or closed position, wind resistance may cause the cover to flip and buckle. If this occurs, the hinges between the center and rear panel may deform, possibly allowing the rear panel to separate from the vehicle.

Consequence:

A separated panel may become a road hazard, increasing the risk of crash or injury.

Remedy:

Honda will notify all registered owners of 2017-2020 Honda Ridgelines, and dealers will install tethers onto any Honda Genuine Accessory Tonneau Cover to prevent panel separation and apply warning labels, free of charge. In addition, an updated accessory user's information manual will be provided. The recall is expected to begin October 26, 2020. Owners may contact Honda customer service at 1-888-234-2138. Honda's number for this recall is F8M.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Joshua Neff

Chief, Recall Management Division Office of Defects Investigations

Enforcement

