



## IMPORTANT SAFETY RECALL

RECALL NO. 20E065

October 2020

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Horizon Global Americas Inc. (Horizon Global) has decided that a defect which relates to motor vehicle safety exists in certain U-Haul, Draw-Tite, TowReady and Reese Towpower brand Ball & Pintle Hook Combination products listed below. Horizon is conducting a voluntary safety recall to address the issue. We are notifying you because distribution records indicate that you may have purchased one of these products.

### WHAT IS THE PROBLEM?

Due to a process change at the supplier in effect during a specified production period, a pivot hole on the base component of some of these products may be out of position, resulting in less engagement between the T-latch and the base. This condition, if present, can prevent the upper moveable jaw from locking securely in the closed position. If the T-latch engagement is sufficiently reduced, there is a risk of opening and separation of the trailer from the towing vehicle, increasing the risk of a crash.

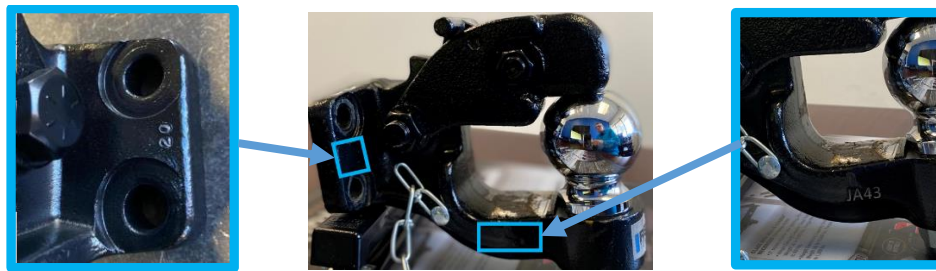
### WHAT PRODUCTS ARE INVOLVED?

This recall involves the following products:

Brand	Part Number	Description	Available for Sale by Retailers	Date Code on Base Mounting Surface (if applicable)
U-Haul	4204	Pintle Hook w/ 2-5/16" Ball	January 1, 2020 – August 31, 2020	SM011941 to SM012023
TowReady	63010	Pintle Hook w/1-7/8" Ball	March 1, 2020 – August 31, 2020	SM011941 to SM012023
Draw-Tite	63011	Pintle Hook w/2" Ball	May 1, 2020 – August 31, 2020	SM011941 to SM012023
Draw-Tite	63012	Pintle Hook w/2-5/16" Ball	November 1, 2019 – August 31, 2020	SM011941 to SM012023
Reese Towpower	74115	Pintle Hook w/1-7/8" Ball	August 1, 2019 – August 31, 2020	Not Applicable
Reese Towpower	7411542	Heavy Duty Pintle Hook w/ 1-7/8" Ball	August 1, 2019 – August 31, 2020	Not Applicable
Reese Towpower	74116	Pintle Hook w/ 2" Ball	December 1, 2019 – August 31, 2020	Not Applicable
Reese Towpower	74117	Pintle Hook w/ 2-5/16" Ball	December 1, 2019 – August 31, 2020	Not Applicable
Reese Towpower	7411742	Pintle Hook w/ 2-5/16" Ball	January 1, 2020 – August 31, 2020	Not Applicable
Reese Towpower or Draw-Tite	6301142	Pintle Hook w/ 2" Ball	May 1, 2020 – August 31, 2020	SM011941 to SM012023
Reese Towpower	741161142	Pintle Hook w/ 2" Ball	December 1, 2019 – August 31, 2020	Not Applicable

If you purchased your product during the applicable period shown above (under “Available for Sale by Retailers”), your product may be affected. Because not all such parts are affected by the condition, please see the “WHAT YOU SHOULD DO” portion of this letter for further instructions to determine whether your part is affected and should be returned.

Products purchased after August 31, 2020 are not affected. These unaffected products will contain either (i) the number “20” stamped on either side of the mounting flange indicating that the product has been inspected and accepted, or (ii) a date code stamped on the neck in the following format – “J Y WW,” where J = Supplier Code, Y = Year Code (A = 2020, B = 2021, etc.), and WW = Calendar Week Number – indicating that the product was manufactured after August 31, 2020. (Thus, for example, JA43 indicates that the product was manufactured during the 43<sup>rd</sup> week of 2020.) These stamps can be found on the Base of the Ball & Pintle Assembly where indicated in these photos:



“20”

“JA43” (example)

#### WHAT SHOULD YOU DO?

Because not all of the parts listed above are defective, Horizon Global has developed inspection instructions that may be used to determine whether your product is affected by this issue. Inspection instructions (including a how-to video) are available at <https://www.reeseprod.com/product-recalls> or <https://www.draw-tite.com/product-recalls>. These websites also contain instructions for returning your part and obtaining a free replacement if your unit is determined to be defective.

If you are unable to perform the inspection or if you would prefer to have the inspection performed for you, please contact Horizon Global for additional assistance.

#### QUESTIONS?

If you have questions regarding this recall, please contact Horizon Global at 1-877-973-7871 or [customerserviceleadership@horizonglobal.com](mailto:customerserviceleadership@horizonglobal.com). If you are unable to obtain a remedy without charge within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

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Horizon Global is taking this action in the interest of your safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Campaign Administrator  
Horizon Global Americas Inc.