



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 22, 2020

Ms. Natalia Medley
ZF North America, Inc.
12001 Tech Center Drive
Livonia, MI 48150

NEF-150KL
20E-061

Subject: Diffuser May Separate From Air Bag Inflator

Dear Ms. Medley:

This letter serves to acknowledge ZF North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
ZF/AIR BAG INFLATOR/9999

Mfr's Report Date: August 27, 2020

NHTSA Campaign Number: 20E-061

Components:
AIR BAGS:SIDE/WINDOW:CURTAIN:INFLATOR

Potential Number of Units Affected: 951

Problem Description:

ZF Group North America Operations (ZF) is recalling certain Air Bag Inflators, part numbers 34277217A, 34204745A, 34177958C, and 34200077B. The diffusers may be improperly crimped causing them to separate from the inflator in the event of a curtain air bag deployment, affecting the curtain air bag inflation.

Consequence:

In the event of a crash, if the diffuser detaches from the inflator during air bag deployment, the curtain air bag may not inflate properly, increasing the risk of injury.

Remedy:

ZF has notified the vehicle manufacturers that purchased the affected parts. The vehicle manufacturers notified their owners, and dealers will replace the side curtain air bag assemblies, free of charge. Chrysler vehicle owners may contact their customer service at 1-800-853-1403. Chrysler's number for this recall is W52. Ford vehicle owners may contact their customer service at 1-866-436-7332. Ford's number for this recall is 20S35. GM vehicle owners may contact their customer service at 1-866-522-9559. GM's number for this recall is N202305380.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

The population for this recall appears inaccurate, unless there is only one inflator diffuser per vehicle. The population of inflators should be either the number of inflators that were produced with the improper crimping, the number of air bags that could be suspect between the known dirty/clean points (or produced on the certain line or machine) or the number of curtain air bag assemblies that vehicle manufacturers are replacing.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

We assume that ZF is unable to file quarterly recall completion rate reports since you will not know how many curtain air bag inflators have been replaced by the vehicle manufacturers.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement