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Saskatoon, SK S7J 4C6

Safety Recall: 20V 542
Pleasure-Way Industries, Ltd.
September 2020

IMPORTANT SAFETY RECALL

Dealer Name

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Pleasure-Way in consultation with Spyder Controls has decided that a defect which relates to motor vehicle safety exists in certain 2019 – 2021 Pleasure-Way Tofino Motor Homes equipped with Spyder Controls G9 Electronic Control Module (ECM) .

Reason for this recall The G9 ECM does not have over voltage protection greater than 18 volts, if the vehicle is given a boost with a 24 volt system or the auxiliary batteries are wired in series rather than in parallel as designed, the G9 ECM could be subject to 24 volts and would not be protected.

If the G9 ECM receives overvoltage for a continued period of time it could damage the G9 panel creating a thermal incident. This may cause a fire and could result in property damage, personal injury, or death.

Recall Remedy Install an G9 Protection Module supplied by Spyder Controls Corp between the battery and the G9 ECM.

What should you do? Our records show the following units may be affected by this recall and are currently part of the inventory at your Dealership. The Recall Remedy must be completed on these units **prior** to customer delivery. The G9 Protection Module and installation instructions can be obtained directly from Spyder Controls at <https://www.g9recall-pw.com/> (Step 2).

Please contact the Spyder Controls at PWG9Recall@spydercontrols.com or phone 1-877-977-2752 with any additional questions.

<< VIN 1 >>

<< VIN 2 >>

<< VIN 3 >>

FEDERAL LAW requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the **Warranty Registration**.

Time allotted: 0.5 hours per unit. Additional labor requests require prior authorization from Spyder Controls. Claims for the units which have been serviced must be submitted at <https://www.g9recall-pw.com/servicecenter>. Claims submitted will be used by Spyder Controls Corp. to record recall service completions and provide dealer payments.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Our customers' safety is our most important priority.

Sincerely,

Spyder Controls Corp and Pleasure-Way Industry Ltd.