

July 30, 2020

Notice of Voluntary Recall Program

Honda HR-V, 2019- EX/EX-L/Touring Model Grille Moulding

Make/Model: Honda HR-V
Model/Build Years: EX/EX-L/Touring Model 2019-
Component: Grille Moulding
Manufacturer: Tong Yang

To All distributors who Purchased a Recalled Grille Moulding:

Parts Covered by Recall:

The aftermarket grille moulding for the Honda HR-V 2019- EX/EX-L/Touring Model manufactured by Tong Yang (OE#71122T7AJ11 / Partslink#HO1210163 / Tong Yang#HD07251MB) (“Recalled Grille Mouldings”).

Problem:

Due to a manufacturing defect, Recalled Grille Mouldings.

Actions to be taken by Distributors:

- Immediately stop selling and quarantine the Recalled Grille Mouldings.
- Immediately inform your customer of this recall.
- Provide us with a list of the names, address, and telephone numbers of all repair shops and other customers who purchased a Recalled Grille Moulding from you.
- Request all repair shops and other customers who purchased a Recalled Grille Moulding from you to provide information regarding each customer whose vehicle was repaired using a Recalled Grille Moulding including the following:

Name and address of repair shop

Consumer’s name and address

Date of vehicle repair

Remedies:

Unsold Recalled Grille Mouldings

Tong Yang will reimburse you for all Recalled Grille Mouldings in your inventory. You should check your current inventory of Recalled Grille Mouldings and destroy them. Promptly inform us by email of the number of Recalled Grille Mouldings sold by you and the number of Recalled Grille Mouldings remaining in your inventory. Send us digital photographs of all destroyed Recalled Grille Mouldings including each shipping label, clearly showing your and our item numbers, lot number and purchase order number.

Recalled Grille Mouldings sold to Customers

If a Recalled Grille Moulding has been sold and installed by a repair shop, we will reimburse the repair shop for the cost of replacing the Recalled Grille Moulding with an OE Grille Moulding. Please request the repair shop to take digital photos showing the whole vehicle and the Recalled Grille Moulding. We will reimburse the repair shop directly upon receipt of an invoice for the repairs. Requests for reimbursement should be sent to:

Tong Yang Industry Co., Ltd.

98. An Ho Road, Section 2, Tainan, 70967, Taiwan, R.O.C.

Attention: Jacky Chiu

e-mail: JackyChiu@tyg.com.tw

We recognize that this recall will cause inconvenience to our distributors. Please accept our sincere apologies as we work to swiftly resolve this issue for you. Please contact your sales representative if you have questions concerning this recall.

Sincerely,



Angus Tai

Assistant Vice President

Tong Yang Industry Co., Ltd.