

**\*\*\* IMPORTANT SAFETY RECALL \*\*\***  
**NHTSA Recall No. 20E049**

This notice applies to your [ENTER NAME] set:

Drive Unit Serial Number	Bus Manufacturer	Bus Vehicle Identification Number (VIN)
XXXXXXXXXX	XXXXXXXXXX	XXXXXXXXXXXXXXXXXX

August XX, 2020

Customer  
XXXX CENTRAL AVE  
ALBANY NY 12205-2457

Dear Allison Transmission Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Allison Transmission Inc. (ATI) has decided that a defect which relates to motor vehicle safety exists in certain H 40/50 EP Drive Units™ manufactured between January 4, 2016 and December 22, 2016. Our records indicate that your Allison drive unit(s) listed above is (are) affected. This recall expands the scope of a previously announced campaign, NHTSA Recall No. 18E085, to address the same concern. The drive units listed above are in addition to units shipped to you that may have been covered by Recall No. 18E085.

**WHY IS A RECALL BEING CONDUCTED?**

Due to an out-of-specification material condition at the pressure switch supplier, the plastic molding used in the switch assembly may fracture. This condition may result in a failure of the pressure switch in either an open or closed state, triggering a diagnostic trouble code. In some circumstances, switch failures in the closed position can potentially disable propulsion at any time during a drive cycle without the ability to regain propulsion, presenting an increased risk of a vehicle crash and/or risk related to offloading passengers in the roadway.

**WHAT ARE WE DOING ABOUT THE PROBLEM?**

ATI's authorized service network will be utilized to replace the C1 and C2 pressure switches used in each affected drive unit at no charge (parts and labor). ATI expects the repair time to range from 1.2 to 4.0 hours, excluding vehicle and shop logistics.

**WHAT SHOULD YOU DO?**

Contact the nearest authorized Allison service outlet to arrange to have this campaign performed on your drive unit. The service outlet will work with you to schedule the best date to complete this repair.

Federal law requires vehicle lessors receiving this recall notice to forward a copy of this notice to the lessee within ten (10) days. Also, it is a violation of Federal law for a dealer to deliver a new vehicle or equipment covered by this recall notice under a sale or lease until the defect has been remedied.

**QUESTIONS OR CONCERNS?**

If you have questions or concerns about this recall, please contact your local Allison Authorized facility. You may also contact Allison's TAC at (800) 252-5ATD (5283).

If you have a complaint relative to this recall, you may report it to the following:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you are no longer the owner of the vehicle(s) listed above, please forward this notice to the new owner or provide the new owner's contact information to Allison's TAC at the number above so that we can notify the new owner of this recall.

Allison is taking this action in the interest of safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Campaign Administrator  
Allison Transmission Inc.