



## IMPORTANT SAFETY RECALL

## NHTSA RECALL 20E-048

This is an important Safety Recall.

The remedy will be provided at no charge to you.

CURT Manufacturing, LLC 6208 Industrial Drive Eau Claire, WI 54701

www.curtmfg.com

Dear CURT Manufacturing LLC customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

CURT Manufacturing LLC ("CURT") has determined that a defect exists in certain CURT Rambler RV Towbars (CURT Part No. 70001). You received this notice because your local CURT Rambler RV Towbar distributor or dealer has informed us that you may have purchased one of these towbars.

The affected towbars are marked as CURT Part No. 70001. CURT HAS ALREADY CORRECTED THE UNDERLYING ISSUE, AND BEGUN THE PROCESS OF REPLACING ALL TOWBARS WITH CORRECTED TOWBARS. THE CORRECTED TOWBARS (WHICH HAVE THE SAME PART NUMBER) CAN EASILY BE IDENTIFIED BY A GREEN STICKER ON THE PACKAGING, AND BY A WHITE "DOT" PLACED ON THE TOWBAR ITSELF. SEE ATTACHED. This recall only affects towbars without the green sticker or white "dot." Please contact CURT or your local dealer if you are not sure whether you have a towbar which is covered by this recall.

What is the Safety Defect and Safety Hazard? The axial pivot pin of the affected towbars can begin to loosen (or potentially break) without warning, which may affect the handling of the towed load to become unstable. This could lead to a crash causing property damage or injury to persons.

<u>What will CURT Do</u>? We will replace the towbar at no charge to you. The replacement towbars will be marked as described above.

## What should you do? You should immediately take the following steps:

- You should first determine if you have one of the affected towbars (see above). If you are not sure, please contact CURT or your local distributor or dealer.
- If you have an affected towbar, you should stop using it immediately.
- You should then contact CURT or your local CURT Rambler RV Towbar dealer to obtain a replacement.
- Your local CURT Rambler RV Towbar dealer may have a replacement towbar in stock, for immediate exchange.



- Replacements can be obtained directly from CURT by:
  - Contacting CURT either by our website or calling CURT at the number below.
  - As a part of the replacement process:
    - You will be asked for information about when and where you purchased the affected towbar, as well as other information (your name, address, and telephone number);
    - You will be required to return the affected towbar to CURT. We will provide you with pre-paid return shipping instructions through UPS.
    - Immediately upon our receipt of the returned affected towbar, CURT will send you a corrected replacement towbar.

What if I no longer own the affected Rambler RV Towbar? Please contact us immediately with the new owner's name, address and other contact information. Also, please forward this notice to the new vehicle owner within ten (10) days.

What if you need further assistance? For additional information you may:

- Go to CURT's website: www.curtmfg.com
- Call CURT at 877-287-8634, option 2
- Contact your local CURT Rambler RV Towbar distributor or dealer

Please contact us immediately if you need any assistance with this recall. You may also contact the Administrator, National Highway Traffic Safety Administration at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a> if you believe that CURT or your local distributor or dealer have failed or are unable to remedy this defect without charge and within a reasonable amount of time.

Your continued satisfaction with your CURT Rambler RV towbar is important to us. We have recalled the affected towbars in the interest of your safety, and to make sure your towbar performs properly. We apologize for this inconvenience, and ask that you complete the recall procedures as soon as possible.

Sincerely,

CURT Manufacturing, LLC







White paint dot on the bottom side of the pivot block signifies that the product has been reworked



Green sticker on the front of box above UPC label signifies that the product has been reworked