

TAP Worldwide, LLC  
400 West Artesia Boulevard  
Compton, California 90220 USA

**IMPORTANT SAFETY RECALL**  
**This notice applies to equipment you**  
**have purchased**

**Recall Campaign: 20E047**  
**Subject: 2020 Jeep Gladiator Rubicon**  
**Edition 4.5/5.5" Suspension Lift Kit**  
**PLEASE READ IMMEDIATELY**

FIRST NAME LAST NAME  
ADDRESS  
CITY, ST ZIP

Dear Valued TAP Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. TAP Worldwide, LLC has determined that a defect which relates to motor vehicle safety exists in some 2020 Rubicon Express 4.5/5.5" suspension lift kits ("kit"). Our records indicate you have purchased a potentially affected kit.

***The reason for this recall:***

An inaccurate fitment guide resulted in some Rubicon Express 4.5/5.5" suspension lift kits being sold with 40 inch tires. Rubicon Express 4.5/5.5" suspension lift kits used in combination with 40 inch tires may reduce vehicle stability in certain emergency maneuvering situations, thereby increasing the risk of a crash.

***What you should do:***

You should contact TAP Worldwide, LLC's Recall Parts Assistance Department at 1-888-376-1417 or by email at [recallpartsassistance@4wp.com](mailto:recallpartsassistance@4wp.com) immediately for a replacement part or to identify a recommended service facility that is closest to you. You may replace the part yourself, or take your vehicle to a TAP Worldwide, LLC facility or your own service facility for repair. TAP Worldwide, LLC will remedy the defect without charge and at no cost to the customer.

***What TAP will do:***

If you purchased a Rubicon Express 4.5/5.5" suspension lift kit and are using it in conjunction 40 inch tires on your vehicle, TAP will replace the fitment guide and replace your 40 inch tires with 37 or 38 inch tires depending on your wheel size. If you are using the kit with tires smaller than 40 inches, TAP will replace the fitment guide only. All costs will be covered and consumers will not be charged.

***If you have questions or if you need more information:***

If you have any questions regarding this matter or any problems obtaining the necessary remedy, or if you believe that this remedy has not been completed within a reasonable time, you may contact us by phone at 1-888-376-1417, by email at [recallpartsassistance@4wp.com](mailto:recallpartsassistance@4wp.com), or by mail at

TAP Worldwide, LLC  
Attn: Recall Parts Assistance  
400 West Artesia Boulevard  
Compton, California 90220 USA

If, after contacting TAP Worldwide, LLC, you still have a problem getting the above-referenced remedy completed within a reasonable time and/or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice forward a copy of this notice to the lessee within ten days.

Your continued satisfaction with TAP is important to us. Please understand that we have taken this action in the interest of your safety and your vehicle's proper operation. We regret any inconvenience that this action may cause you.

Sincerely,

TAP Worldwide, LLC