

HARBOR FREIGHT TOOLS

Quality Tools at Ridiculously Low Prices

P.O. Box 6010 • Camarillo, CA 93011-6010
Customer Service 800-444-3353

July 22, 2020

CUSTOMER NAME
CUSTOMER ADDRESS

IMPORTANT SAFETY RECALL NOTICE

Re: 3 Ton Heavy Duty Steel Jack Stand Recall NHTSA

Campaign I.D. Number: 20E046

Dear Sir or Madam,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Harbor Freight Tools ("HFT") has decided that a defect which relates to motor vehicle safety may exist in certain Pittsburgh Automotive 3 Ton Heavy Duty Steel Jack Stands item number 56373. You may have purchased at least one of these pairs of Jack Stands.

What is the Condition?

For certain units of the Pittsburgh Automotive 3 Ton Heavy Duty Steel Jack Stands (Item 56373) there may be an inadequate weld on the inside of the red base of the jack stand, allowing the stand to drop suddenly. This condition could cause serious injury for people near or under a lifted vehicle, and/or damage to property. As a precautionary measure, we request that you discontinue use of the jack stand(s) identified below immediately.

Jack Stands included in this recall campaign include:

Item Number	Item Description	Sale Date Range
56373	Pittsburgh Automotive 3 Ton Heavy Duty Steel Jack Stand	February 2020 to July 2020

Also, please note that we have previously announced recalls for 3 Ton Jack Stands item number 61196 and 6 Ton Jack Stands item number 61197. Both are painted grey, and can be identified by checking the item number found on the yellow part of the label on the base of each jack stand.



Item number 56373 is painted red and indicated below. We previously also announced a recall for 3 Ton Jack Stands item number 56371 which is also painted red. The item number for 56371 and 56373 can be identified by checking the item number on the label on the top of each jack stand.



Item number 56371

Item number 56373

What will Harbor Freight Tools do?

To all customers who participate in the Recall by returning their pairs of 3 Ton or 6 Ton Jack Stands item numbers 56371, 56373, 61196, and/or 61197, Harbor Freight Tools is providing a full refund, with your choice of cash or store credit (gift card) in the amounts shown below. Customers choosing cash will receive a refund for the retail selling price. Customers choosing the store credit (gift card) remedy will receive a gift card equal to the retail selling price plus 20% as shown below.

Item	Item Number	UPC Number	Cash Refund	Store Credit
3 Ton Jack Stand	56371	7 92363 56371 0	\$24.99	\$29.99
	56373	7 92363 56373 4		
	61196	7 92363 61196 1		
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6 Ton Jack Stand	61197	7 92363 61197 8	\$49.99	\$59.99

If you owned the jack stands, experienced the described failure in your unit and previously discarded the unit without returning it, please email recall@harborfreight.com for a remedy.

What should you do?

Please bring your 3 Ton and/or 6 Ton Heavy Duty Steel Jack Stands, item numbers 56371, 56373, 61196, or 61197, to your local Harbor Freight Tools store to receive a full cash refund, or gift card equal to the retail selling price of these jack stands plus 20%. You do NOT need to provide a receipt; you only need to return your pair of Jack Stands. Directions to your nearest Harbor Freight Tools store can be found on our website at www.harborfreight.com.

Customer Service Help:

If you believe that you returned your jack stands and the store failed to provide you with a gift card within a reasonable period of time, please contact:

Recall@HarborFreight.com

Harbor Freight Tools
Attn: Customer Service
P.O. Box 6010
Camarillo, CA 93011-6010
800-444-3353

If you still believe that HFT failed to remedy the issue described above without charge and within 60 days of the date of this notice, you may file a complaint with:

Administrator, National Highway Traffic Safety Administration,
1200 New Jersey Avenue SE,
Washington, DC 20590

Or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

Thank you for being a Harbor Freight Tools customer.

We regret this inconvenience but hope you understand that our concern for your safety is paramount.

Sincerely,

Harbor Freight Tools