



DRiV Incorporated
The Pullman Company
One International Drive
Monroe, MI 48161
DRiV.com

IMPORTANT SAFETY RECALL

RECALL NO. 20E044

July 2020

Dear Valued Clevite/Pullman Customer:

We are writing to inform you that The Pullman Company is conducting a voluntary safety recall of certain Clevite control rods, Part No. FS32B916400AFH, intended for aftermarket (replacement) installation on Gillig low floor buses, due to a design/compatibility issue with this application. Our records indicate that some of the recalled products were shipped to you. We are taking this action based upon Gillig's decision to conduct a recall of Gillig buses equipped with this part (Recall No. 20V342) and replacement parts sold through the Gillig service channel (Recall No. 20E035).

What Products are Involved?

This recall involves Clevite control rods, Part No. FS32B916400AFH, manufactured 02/19/2018 through 05/29/2020, as indicated by the five-digit date code 18050 through 20150 (where the first two digits represent the year and the last three digits represent the day) marked on the product. Only products within this date code range are covered.

What is the Problem?

According to Gillig, "the lower rear suspension control rods of certain low floor buses may experience fatigue failure" and "if a rear suspension control rod fails, this may affect the alignment of the rear axle and lead to reduced handling and stability of the bus, increasing the risk of a crash." See Recall No. 20V342 and 20E035.

What should you do?

- (a) **Product Remaining in Your Inventory:** If any of the subject parts remain in your inventory, you should return them to Clevite per the Clevite return/refund policy. A redesigned control rod, Part No. FS32B949190AFH, is currently available. **Note: It is a violation of federal law to sell the recalled products.**
- (b) **Products You Sold to Other Resellers:** If you sold the recalled control rods to reselling customers, you must forward a copy of this letter and enclosed "owner letter" to them within five (5) business days of receipt. The recalled product should be returned to you, the original point of purchase, for a refund or to receive a replacement control arm.
- (c) **Products You Installed or Sold to Consumers:** You must immediately check your sale records to identify any end-user purchasers of the recalled product and send those purchasers a copy of the enclosed NHTSA-approved owner letter, which provides return instructions.

Please contact Lisa Wetzel at (260) 667-2308 if you have any questions. We apologize for any inconvenience this may cause, but we are taking this action in the interest of our customers' personal safety and satisfaction with our products.

Sincerely,

A handwritten signature in blue ink that reads "Bob Bost".

Bob Bost
Specialty / Off-Highway Account Manager
Clevite Elastomers / DRiV Automotive Inc.

Enclosure (Owner Letter)