



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 2, 2020

Ms. Anne Frueh  
Associate General Counsel  
Tenneco Automotive  
500 N. Field Drive  
Lake Forest, IL 60045

NEF-150KL  
20E-044

**Subject:** Rear Suspension Lower Control Rod Failure

Dear Ms. Frueh:

This letter serves to acknowledge Tenneco Automotive's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

CLEVITE-PULLMAN/TORQUE ROD/9999

**Mfr's Report Date:** June 25, 2020

**NHTSA Campaign Number:** 20E-044

**Components:**

SUSPENSION:REAR

**Potential Number of Units Affected:** 826

**Problem Description:**

Tenneco Automotive (Tenneco) is recalling certain Clevite-Pullman rear suspension lower control rods/torque rods, part number FS32B916400AFH, for installation into Gillig Low Floor buses. The rear suspension lower control rods may fail over time due to stiffened end bushings.

**Consequence:**

If a rear suspension lower control rod fails, the bus may have reduced handling and stability, increasing the risk of a crash.

**Remedy:**

Tenneco will notify customers who purchased this product as replacement equipment and will provide a new control rod, free of charge. This recall is expected to begin July 6, 2020. Owners may contact Tenneco customer service at 1-847-482-5003.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

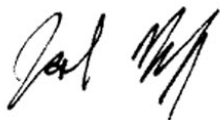
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573. 7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement