

IMPORTANT SAFETY RECALL

RECALL NO. 20E-042

August 2020

Dear NAPA Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Our supplier, Brake Parts Inc., has decided that a defect which relates to motor vehicle safety exists in certain NAPA-brand aftermarket brake master cylinders, Part No. M4840, manufactured 01/01/2016 through 04/27/2020. These master cylinders are intended for installation in the following vehicles: 2012-2017 Volkswagen Beetle, 2005-2018 Volkswagen Jetta, 2007-2010 Volkswagen Jetta GLI, and 2011-2015 Volkswagen Clasico. *This recall applies only to products that have been installed less than one year or that have not yet been installed.*

We are notifying you because our records indicate that you may have purchased one of these products. Therefore, please review this letter carefully.

What is the Problem?

The crimping of the aluminum housing may be insufficient, which, in extreme cases, may allow the master cylinder piston to pop out of the housing early in its service life. If the piston pops out of the master cylinder housing, a complete loss of braking or unintended brake application can occur, increasing the risk of a vehicle crash. Prior to total failure, the vehicle operator may experience some loss of braking power due to brake fluid leaking past the primary piston and damaging the vacuum booster.

What Should You Do?

If you purchased a NAPA M4840 master cylinder *and the part has been installed for less than one year*, please contact your NAPA dealer or installer to initiate the replacement process. To confirm that your master cylinder is covered by this recall, you will be asked to provide a copy of the receipt or invoice that includes the dealer/installer name, location, and date of purchase. The dealer/installer will order a replacement part and notify you when it is available for installation. A replacement will be provided free of charge (parts and labor). The repair should take approximately two hours to perform, but due to scheduling, the dealer/installer may require your vehicle for a longer period of time.

If your NAPA M4840 master cylinder has not yet been installed, please return it to your NAPA dealer for a refund.

If you no longer own the vehicle on which this product has been installed, please forward this notice to the new owner and provide the new owner's address to Mr. Doug Harmon, Brake Parts Inc., at 1-800-323-0354 or bpi.claims@brakepartsinc.com.

In accordance with Federal law, any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Questions or Concerns?

If you have questions or concerns about this recall, please contact Brake Parts Inc. at 1-800-323-0354 or bpi.claims@brakepartsinc.com. If you are unable to obtain a remedy without charge within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We are taking this action in the interest of your safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

NAPA