



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 24, 2020

Mr. Patrick McConnell
Director Product Safety
Dometic Corporation
509 South Poplar Street
Lagrange, IN 46761

NEF-150KL
20E-040

Subject: Cooler may Backfeed Current and Damage Appliances

Dear Mr. McConnell:

This letter serves to acknowledge Dometic Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DOMETIC/CFX3/9999

Mfr's Report Date: June 18, 2020

NHTSA Campaign Number: 20E-040

Components:

EQUIPMENT:ELECTRICAL

EQUIPMENT:RECREATIONAL VEHICLE

Potential Number of Units Affected: 5,533

Problem Description:

Dometic Corporation (Dometic) is recalling certain CFX3 Series chest refrigerators (models CFX3 35, CFX3 45, CFX3 55IM, CFX3 75DZ, CFX3 95DZ and CFX3 100). The protection device on the electrical circuit may fail when the refrigerator is connected to both AC and DC power at the same time, allowing the AC/DC power supply to back feed through some or all of the other appliances (such as the air conditioner, water pump, lights, furnace, etc.) that are connected to the 12V DC system. A voltage overload may result, causing DC appliances on the same circuit to fail.

Consequence:

A voltage overload may cause electrical damage and may increase the risk of a fire.

Remedy:

Dometic has not yet identified a proposed remedy plan. The manufacturer has not yet provided a notification schedule for owners or dealers. Owners may contact Dometic customer service at 1-888-943-4905.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

In the case of items of motor vehicle equipment, the manufacturer of the equipment shall identify by name, business address, and business telephone number every manufacturer that purchases the defective or noncomplying component for use or installation in new motor vehicles or new items of motor vehicle equipment (49 CFR 573.6 (c)(2)(v)).

AMENDED 573 REQUIRED.

A description of how the products to be recalled differ from similar products that are not included in the recall (49 CFR 573.6 (c)(2)).

AMENDED 573 REQUIRED.

Your company must supply the estimated date(s) for which it will notify owners regarding this safety recall. Please be reminded that all owners must be notified of the safety risk associated with this filing within 60 days of the 573 being submitted. If the remedy is not available at that time, mail the interim notice, following it with a second notice once the remedy becomes available. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefor, and furnish a revised estimate. If there are no owners involved in this recall, please state so in the 573 (49 CFR 573.6 (c)(8)(ii)).

AMENDED 573 REQUIRED.

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

AMENDED 573 REQUIRED.

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Josh Neff". The signature is written in a cursive style with a large initial "J" and "N".

Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement