



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 22, 2020

Ms. Pamela VanderMel
Director of Warranty
Lippert Components, Inc.
1701 Century Drive
Goshen, IN 46528

NEF-150KL
20E-039

Subject: Frameless Window Glass Panels May Detach

Dear Ms. VanderMel:

This letter serves to acknowledge Lippert Components, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

LIPPERT/3000 SERIES WINDOWS/9999

Mfr's Report Date: June 15, 2020

NHTSA Campaign Number: 20E-039

Components:

VISIBILITY:GLASS, SIDE/REAR

Potential Number of Components Affected: 15,758

Problem Description:

Lippert Components, Inc. (LCI) is recalling certain 3000 Series Frameless windows sold for installation into recreational vehicles. The adhesive bond between the glass and the metal hinge frame of the frameless crank out vent windows may fail which could then allow the glass to detach and fall out.

Consequence:

If the window glass detaches while the vehicle is moving it could become a projectile, increasing the risk of injury or a crash.

Remedy:

LCI will notify the affected RV manufacturers whose dealers will inspect the frameless windows for proper adhesive bond strength, replacing the windows as necessary, free of charge. LCI did not provide a manufacturer notification schedule. Owners may contact LCI customer service at 1-574-537-8900, or via email at by using customerservice@lci1.com. LCI's number for this recall is 228-01-2020.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

In the case of items of motor vehicle equipment, the manufacturer of the equipment shall identify by name, business address, and business telephone number every manufacturer that purchases the defective or noncomplying component for use or installation in new motor vehicles or new items of motor vehicle equipment (49 CFR 573.6 (c)(2)(v)).

AMENDED 573 REQUIRED.

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the adhesive that was used.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement