



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 17, 2020

Mr. Gregory Vismara
Vice President Engineering
Gillig LLC
25800 Clawiter Road
Hayward, CA 94545

NEF-150MR
20E-035

Subject: Rear Suspension LowerControl Rod Failure

Dear Mr. Vismara:

This letter serves to acknowledge Gillig LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GILLIG/REAR SUSPENSION CONT. ROD/9999

Mfr's Report Date: June 11, 2020

NHTSA Campaign Number: 20E-035

Components:

SUSPENSION:REAR

Potential Number of Units Affected: 6,101

Problem Description:

Gillig LLC (Gillig) is recalling certain aftermarket rear suspension lower control rods, part number 82-74712-000. The rear suspension lower control rods may experience fatigue failure due to stiffened end bushings.

Consequence:

If the rear suspension lower control rod fails, the bus may have reduced handling and stability, increasing the risk of a crash.

Remedy:

Gillig will notify purchasers of the aftermarket part, and provide owners with new lower control rods with different bushings, free of charge. This recall is expected to begin July 1, 2020. Owners may contact Gillig customer service at 1-800-735-1500.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

Please provide the percentage of products estimated to contain the defect or noncompliance (49 CFR 573.6 (c)(4)). If less than 1%, amend your filing to state 1%, and provide the actual calculated amount in the first product text box.

AMENDED 573 REQUIRED.

We have received Gillig's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement